

One Corridor – One Strategy Joint Regional Development for the North-South Corridor



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# Presentation of the final software prototype for an online freight exchange

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# Abstract

Currently, a vast range of online truck freight exchanges exist on the market. But for the rail freight traffic there are only very few such online freight exchanges and they are used rather rudimentarily in operational practice. A requirement analysis for an online rail freight exchange has already been ascertained and is illustrated in the project report no. 2 (Klippert/Kowalski/Bruns (2010)). Based on this requirement analysis, a first version of the software prototype has been developed which is documented in the project report no. 3 (Föhring/Bruns (2011)). This software prototype has been further developed in cooperation with the associates of the EU-project CODE24. In the present project report the final software prototype of an online freight exchange will be introduced.

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# **1** Installation of the software prototype

# **1.1 Preliminary remarks**

This instruction describes how to install RVM<sup>1</sup>, Ruby<sup>2</sup>, RubyGems<sup>3</sup>, SQLite3<sup>4</sup> and Bundler<sup>5</sup> as well as Rails<sup>6</sup> on a system with the Linux operating system Ubuntu<sup>7</sup> in the version 12.04 so that the software prototype can be installed and started.

The shown steps can be performed analogously on a series of other operating systems as well as younger and older versions of the operating system Ubuntu. In this instruction, only Ubuntu 12.04 will be discussed exemplarily.

If the software prototype will be used only for demonstration purposes and if there is no computer with Ubuntu (or another Linux operating system) available, it is recommended to install the software prototype in a virtual machine. To that end, the freely available virtualization software Oracle VM VirtualBox lends itself.<sup>8</sup>

It should be noted that the configuration discussed hereafter is applicable for the use of a development and demonstration server. For the productive application it is advisable to further install a sophisticated webserver system like Apache<sup>9</sup> or nginx<sup>10</sup> as well as the use of MySQL<sup>11</sup> instead of SQLite3. However, the configuration discussed below is absolutely sufficient for the application field of the present software prototype.

- 6) Rails is the web framework underlying the prototype. Further information can be found at http://rubyonrails.org/.
- 7) Ubuntu is a Linux operating system. Further information can be found at http://www.ubuntu.com/.

<sup>1)</sup> RVM is a release manager for the deployment of several strictly separated Ruby installations. Further information can be found at https://rvm.io/.

<sup>2)</sup> Ruby is the underlying coding language of the software prototype. Further information can be found at http://www.ruby-lang.org/de/.

<sup>3)</sup> RubyGems is a package manager for Ruby. Further information can be found at http://rubygems.org/.

<sup>4)</sup> SQLite is a SQL-compatible database system which is especially suited for small and integrated databases. Further information can be found at http://www.sqlite.org/.

<sup>5)</sup> Bundler is a system for the management of Gem-dependencies. Further information can be found at http://gembundler.com/.

<sup>8)</sup> With the aid of virtualization software, virtual machines can be simulated on one's own computer. On such virtual machines, Linux operating systems like Ubuntu can be installed. Further information can be found at https://www.virtualbox.org/.

<sup>9)</sup> Apache (actually Apache HTTP Server Project) is a popular web server. Further information can be found at http://httpd.apache.org/.

<sup>10)</sup> nginx is a web server. Further information can be found at http://nginx.org/.

<sup>11)</sup> MySQL is popular SQL-compatible database system. Further information can be found at http://www.mysql.com/.

First, the installation of RVM (Ruby Version Manager) will be covered below and after that the installation of Ruby (in the version 1.8.7) and also of Bundler. Among others, Git<sup>1</sup>, Subversion<sup>2</sup>, OpenSSL<sup>3</sup> plus SQLite3 will be installed implicitly.

In what follows, it will be always assumed that the user has internet access from the local computer and that the user can access the system through the Linux command  $sudo^4$ . Furthermore, basic comprehension of computer systems is presumed. The present instruction does not provide a basic course in the administration of Linux operating systems, but is yet to ensure an access as easy as possible to the use of the software prototype for interested users, even if they are not or are only to a minor degree well versed in the used technologies of the software prototype.

In the course of this instruction, various operations will be described that are necessary for the installation of the software prototype on a newly installed Ubuntu operating system and that require an input into a shell. The commands to be executed in this shell by the user will be displayed indented in this instruction.

# # Example for a command to be executed

These commands have to be entered and confirmed with the Enter key. Following these commands noted indented a screenshot will be featured regularly showing the successful execution of the command.<sup>5</sup>

A final, technical remark: One should never install Ruby, RubyGems or any other Ruby relevant packages via the package manager  $apt^6$ . The system is not up to date and can therefore lead to major problems in the long run. With the help of the application of the Ruby Version Manager demonstrated here, such problems can be avoided from the outset.

<sup>1)</sup> Git is a distributed version control system. Further information can be found at http://git-scm.com/.

<sup>2)</sup> Subversion is a centralized version control system. Further information can be found at http://subversion.tigris.org/.

<sup>3)</sup> OpenSSL is a free software for Transport Layer Security. Further information can be found at http://www.openssl.org/.

<sup>4) &</sup>quot;sudo" stands for "substitute user do" and is a unix command that serves the execution of processes with the rights of another user. In the case at hand, "sudo" is used for the execution of the specified commands with the rights of the super user "root".

<sup>5)</sup> It should be noted that the depicted screenshots are exemplary for the Linux operating system Ubuntu 12.04. An output that differs from the screenshots shown here does not necessarily mean the failure of a command.

<sup>6)</sup> Apt is a package manager for Linux. Further information can be found at http://www.debian.org/doc/manu-als/apthow-to/index.de.html.

# **1.2** System preparation

First of all, it should be ensured that the most recent sources for the package manager *apt* are available. For this purpose, a shell has to be launched (as to that, hit the "Windows key" on the keyboard or click on the Ubuntu symbol on the sidebar under Ubuntu 12.04, then enter "shell" and confirm with ENTER).



Figure 1: Launching the shell

From now on, commands will be entered into this shell to install the components necessary for launching the software prototype. Figure 2 shows the launched shell.



Figure 2: Launched shell

First, the prompt is displayed in the newly launched shell.<sup>1</sup> The following command has to be executed in order to update the sources of the package manager:

## sudo apt-get update

Figure 3 shows the input of the command into the shell; Figure 4 shows the output after its execution. Hereafter, the entry of a command will not be accompanied by an additional figure, because of reasons of redundancy. From now on, only the output of the command will be displayed.

<sup>1)</sup> The prompt is "code24@local:~\$" in the shown figures. However, this indication is to be regarded as an example only, as the prompt of a shell indicates which user ("code24") operates in the current shell on which computer ("local") in which directory ("~") and mode ("\$"). Thus, the prompt will vary on a different computer if one of the before mentioned factors deviate even if the same Linux operating system is used.



#### **Figure 3: Entry of the first command**

u4 +	http://do.acchivo.ubuptu.com	procise/restricted TranslationIndex
1111 1111	http://de.archive.ubuntu.com	
псс ui +	http://de.archive.ubuntu.com	
псс ui +	http://de.archive.ubuntu.com	
ui +	http://de.archive.ubuntu.com	
1111 111 +	http://de.archive.ubuntu.com	
пц Ці +	http://de.archive.ubuntu.com	precise-updates/multiverse sources
пц Ці +	http://de.archive.ubuntu.com	precise-updates/math isso Packages
	http://de.archive.ubuntu.com	precise-updates/restricted 1380 Packages
112 +	http://de.archive.ubuntu.com	precise-updates/universe isao Packages
HUU	nttp://de.archive.ubunwu.com	precise-updates/multiverse isao Packages
HUU	nttp://de.archive.ubuntu.com	precise-updates/math TranslationIndex
HLT	nttp://de.arcnive.ubuntu.com	precise-updates/multiverse TranslationIndex
HLL	nttp://de.arcnive.ubuntu.com	precise-updates/restricted TranslationIndex
HLT	nttp://de.arcnive.ubuntu.com	precise-updates/universe TranslationIndex
HLL	http://de.archive.ubuntu.com	precise-backports/main Sources
Hit	http://de.archive.ubuntu.com	precise-backports/restricted Sources
Hit	http://de.archive.ubuntu.com	precise-backports/universe Sources
Hit	http://de.archive.ubuntu.com	precise-backports/multiverse Sources
Hit	http://de.archive.ubuntu.com	precise-backports/main 1386 Packages
Hit	http://de.archive.ubuntu.com	precise-backports/restricted 1386 Packages
Ign	http://extras.ubuntu.com pred	ise/main Translation-en_US
Hit	http://de.archive.ubuntu.com	precise-backports/universe i386 Packages
Hit	http://de.archive.ubuntu.com	precise-backports/multiverse i386 Packages
Hit	http://de.archive.ubuntu.com	precise-backports/main TranslationIndex
Hit	http://de.archive.ubuntu.com	precise-backports/multiverse TranslationIndex
Hit	http://de.archive.ubuntu.com	precise-backports/restricted TranslationIndex
Hit	http://de.archive.ubuntu.com	precise-backports/universe TranslationIndex
Ign	http://extras.ubuntu.com pred	tise/main Translation-en
Hit	http://de.archive.ubuntu.com	precise/main Translation-en
Hit	http://de.archive.ubuntu.com	precise/multiverse Translation-en
Hit	http://de.archive.ubuntu.com	precise/restricted Translation-en
Hit	http://de.archive.ubuntu.com	precise/universe Translation-en
Hit	http://de.archive.ubuntu.com	precise-updates/main Translation-en
Hit	http://de.archive.ubuntu.com	precise-updates/multiverse Translation-en
Hit	http://de.archive.ubuntu.com	precise-updates/restricted Translation-en
Hit	http://de.archive.ubuntu.com	precise-updates/universe Translation-en
Hit	http://de.archive.ubuntu.com	precise-backports/main Translation-en
Hit	http://de.archive.ubuntu.com	precise-backports/multiverse Translation-en
Hit	http://de.archive.ubuntu.com	precise-backports/restricted Translation-en
Hit	http://de.archive.ubuntu.com	precise-backports/universe Translation-en
Rea	ding package <u>l</u> ists Done	
cod	e24@local:~S	

Next, the version control system *git-core* as well as *curl* and a package named *build-essential* will be installed, which is necessary for the compiling of Ruby.

#### sudo apt-get install build-essential git-core curl

The question, if the software should be actually installed, must be confirmed with "Y".

Unpacking dpkg-dev (from/dpkg-dev 1.16.1.2ubuntu7 all.deb)	
Selecting previously unselected package build-essential.	
Unpacking build-essential (from/build-essential_11.5ubuntu2_i386.deb)	
Selecting previously unselected package curl.	
Unpacking curl (from/curl_7.22.0-3ubuntu4_i386.deb)	
Selecting previously unselected package fakeroot.	
Unpacking fakeroot (from/fakeroot_1.18.2-1_i386.deb)	
Selecting previously unselected package liberror-perl.	
Unpacking liberror-perl (from/liberror-perl_0.17-1_all.deb)	
Selecting previously unselected package git-man.	
Unpacking git-man (from/git-man_1%3a1.7.9.5-1_all.deb)	
Selecting previously unselected package git.	
Unpacking git (from/git_1%3a1.7.9.5-1_i386.deb)	
Selecting previously unselected package git-core.	
Unpacking git-core (from/git-core_1%3a1.7.9.5-1_all.deb)	
Selecting previously unselected package libalgorithm-diff-perl.	
Unpacking libalgorithm-diff-perl (from/libalgorithm-diff-perl_1.19.02-2_all.deb)	
Selecting previously unselected package libalgorithm-diff-xs-perl.	
Unpacking libalgorithm-diff-xs-perl (from/libalgorithm-diff-xs-perl_0.04-2build2_i386.deb)	
Selecting previously unselected package libalgorithm-merge-perl.	
Unpacking libalgorithm-merge-perl (from/libalgorithm-merge-perl_0.08-2_all.deb)	
Processing triggers for man-db	
Setting up libtimedate-perl (1.2000-1)	
Setting up libdpkg-perl (1.16.1.2ubuntu7)	
Setting up patch (2.6.1-3)	
Setting up dpkg-dev (1.16.1.2ubuntu7)	
Setting up curl (7.22.0-3ubuntu4)	
Setting up fakeroot (1.18.2-1)	
update-alternatives: using /usr/bin/fakeroot-sysv to provide /usr/bin/fakeroot (fakeroot) in auto mode.	
Setting up Liberror-perl (0.1/-1)	
Setting Up git-man (1:1.7.9.5-1)	
Setting up git (1:1.7.9.5-1)	
Setting Up git-core (1:1./.9.5-1)	
Setting up Libalgorithm-diff-perl (1.19.02-2)	
Setting up libalgorithm-diff-XS-perl (0.04-Zbulld2)	
Setting up Libalgorithm-merge-pert (0.08-2)	
Setting up (LDStac++0-4.0-dev (4.0.3-lubuntus)	
Setting up g++++.0 (4.0.5-1000ntus)	
Setting up g++ (4:4.0.3-1000mtus)	
appare-accentatives, using jusi jusi jusi jusi jusi jusi jusi jusi	
setting up butto-essentiat (11.5000ntu2)	

Figure 5: Installation of required packages

curl -L get.rvm.io | bash -s stable

```
update-alternatives: using /usr/bin/g++ to provide /usr/bin/c++ (c++) in auto mode.
Setting up build-essential (11.5ubuntu2) ...
code24@local:~$ curl -L get.rvm.io | bash -s stable
% Total % Received % Xferd Average Speed Tim
                                                           Time
                                                                                   Time Current
Left Speed
                                                                        Time
                                          Dload Upload
                                                             Total
                                                                        Spent
100 185 100 185
100 9241 100 9241
                              0
                                     0
                                           224
                                                                                              934
                                     0
                                           5543
                                                        0 0:00:01 0:00:01 --:-- 1289k
Downloading RVM from wayneeseguin branch stable
                                                                                   Time Current
Left Speed
  % Total
                % Received % Xferd Average Speed
                                                              Time
                                                                         Time
                                          Dload Upload Total
                                                                        Spent
                                                                                               299
100
             100
                     125
                                      0
                                           204
100 1045k 100 1045k
                                          345k
                                                        0 0:00:03 0:00:03 --:-- 604k
                                     0
Installing RVM to /home/code24/.rvm/
    Adding rvm PATH line to /home/code24/.bashrc /home/code24/.zshrc.
Adding rvm loading line to /home/code24/.bash_login /home/code24/.zlogin.
  RVM: Shell scripts enabling management of multiple ruby environments.
  RTFM: https://rvm.io/
HELP: http://webchat.freenode.net/?channels=rvm (#rvm on irc.freenode.net)
Cheatsheet: http://cheat.errtheblog.com/s/rvm/
Screencast: http://screencasts.org/episodes/how-to-use-rvm
#
Installation of RVM in /home/code24/.rvm/ is almost complete:
  * To start using RVM you need to run `source /home/code24/.rvm/scripts/rvm
    in all your open shell windows, in rare cases you need to reopen all shell windows.
  code24.
    Thank you for using RVM!
I sincerely hope that RVM helps to make your life easier and more enjoyable!!!
  ~Wavne
rvm 1.14.1 (stable) by Wayne E. Seguin <wayneeseguin@gmail.com>, Michal Papis <mpapis@gmail.com> [https://rvm.io,
code24@local:~$
```

Figure 6: Installation of Ruby Version Manager

The advantage of this method is that it installs Ruby on the *home* directory and thus provides a *sandbox* environment for the software prototype.

Up next, a line has to be added to the file ~/.bashrc. This can be achieved with the following command:

*echo '[[ -s "\$HOME/.rvm/scripts/rvm" ]] && source "\$HOME/.rvm/scripts/rvm"' >> ~/.bashrc* Following this, the file *~/.bashrc* has to be reloaded:

. ~/.bashrc

Both commands do not produce an output as one can see in figure 7.



Figure 7: Configuration of the RVM script

After that, several packages have to be installed with the help of the package manager *apt*:

sudo apt-get install build-essential openssl libreadline6 libreadline6-dev \

curl git-core zlib1g zlib1g-dev libssl-dev libyaml-dev libsqlite3-dev sqlite3 \

*libxml2-dev libxslt-dev autoconf libc6-dev ncurses-dev automake libtool bison* \

subversion libmysqlclient-dev

Here, too, the installation of the packages has to be confirmed by the additional input of "Y".



Figure 8: Installation of other required packages

# 1.3 Ruby

Since the Ruby Version Manager has been installed and loaded by now, the software Ruby can be installed in the next step in the required version 1.8.7 with the following command:

rvm install 1.8.7

An information page is displayed that must be closed with "q" before the installation of Ruby through compiling begins.

```
Ruby (and needed base gems) for your selection will be installed shortly.
Before it happens, please read and execute the instructions below.
Please use a separate terminal to execute any additional commands.
Requirements for Linux ( DISTRIB_ID=Ubuntu
DISTRIB_RELEASE=12.04
DISTRIB_CODENAME=precise
DISTRIB_DESCRIPTION="Ubuntu 12.04 LTS" )
NOTE: 'ruby' represents Matz's Ruby Interpreter (MRI) (1.8.X, 1.9.X)
This is the *original* / standard Ruby Language Interpreter
'ree' represents Ruby Enterprise Edition
        'rbx' represents Rubinius
bash >= 4.1 required
curl is required
git is required (>= 1.7 for ruby-head)
patch is required (for 1.8 rubies and some ruby-head's).
To install rbx and/or Ruby 1.9 head (MRI) (eg. 1.9.2-head),
then you must install and use rvm 1.8.7 first.
Additional Dependencies:
# For Ruby / Ruby HEAD (MRI, Rubinius, & REE), install the following:
ruby: /usr/bin/apt-get install build-essential openssl libreadline6 libreadline6-dev curl git-core zlib1g zlib1
g-dev libssl-dev libyaml-dev libsqlite3-dev sqlite3 libxml2-dev libxslt-dev autoconf libc6-dev ncurses-dev automa
ke libtool bison subversion
  For JRuby, install the following:
jruby: /usr/bin/apt-get install curl g++ openjdk-6-jre-headless
  jruby-head: /usr/bin/apt-get install ant openjdk-6-jdk
# For IronRuby, install the following:
  ironruby: /usr/bin/apt-get install curl mono-2.0-devel
Press 'q' to continue.
(END)
```

Figure 9: Information on compiling of Ruby

The execution of this command takes several minutes, as a version of Ruby 1.8.7 and RubyGems are now being downloaded, compiled and made available as a sandbox for the local computer.



Figure 10: Compiling of Ruby

Once the process is completed, Ruby 1.8.7 can be activated with the following command:

rvm use 1.8.7

An output informs about the fact that Ruby is now being used in the version 1.8.7.

```
Setting up libxml2-dev (2.7.8.dfsg-5.1ubuntu4.1) ...
Setting up libxslt1-dev (1.1.26-8ubuntu1) ...
Setting up openssl (1.0.1-4ubuntu5.2) ...
Setting up sqlite3 (3.7.9-2ubuntu1) ...
Setting up subversion (1.6.17dfsg-3ubuntu3) ...
Setting jup libyaml-dev (0.1.4-2) ...
Processing triggers for libc-bin ...
Idcomfin deferred processing now taking place
ldconfig deferred processing now taking place
code24@local:~$ rvm install 1.8.7
  uby-1.8.7-p358 - #fetching
uby-1.8.7-p358 - #downloading ruby-1.8.7-p358, this may take a while depending on your connection...
  % Total % Received % Xferd Average Speed Time Time Time Current
Dload Upload Total Spent Left Speed
00 4111k 100 4111k 0 0 345k 0 0:00:11 0:00:11 --:-- 710k
100 4111k 100 4111k
 ruby-1.8.7-p358 - #extracting ruby-1.8.7-p358 to /home/code24/.rvm/src/ruby-1.8.7-p358
ruby-1.8.7-p358 - #extracted to /home/code24/.rvm/src/ruby-1.8.7-p358
Applying patch 'stdout-rouge-fix' (located at /home/code24/.rvm/patches/ruby/1.8.7/stdout-rouge-fix.patch)
  pplying patch 'no_sslv2' (located at /home/code24/.rvm/patches/ruby/1.8.7/no sslv2.diff)
 ruby-1.8.7-p358 - #configuring
ruby-1.8.7-p358 - #compiling
ruby-1.8.7-p358 - #compiling
  tetrieving rubygems-1.8.24
% Total % Received % Xferd Average Speed
                                                                                                                       Time Current
Left Speed
                                                                                         Time
                                                                                                        Time
                                                                                        Total Spent
                                                           Dload Upload
100 371k 100 371k 0
                                                     0 541k
                                                                             0 --:--: -- --:-- --:-- 1209k
  uby-1.8.7-p358 - adjusting #shebangs for (gem irb erb ri rdoc testrb rake).
uby-1.8.7-p358 - #importing default gemsets (/home/code24/.rvm/gemsets/)
  Please be aware that you just installed a ruby that requires 2 patches just to be compiled on up to date linux sy
This may have known and unaccounted for security vulnerabilities.
Please consider upgrading to Ruby 1.9.3-194 which will have all of the latest security patches.
code24@local:~$ rvm use 1.8.7
  ode24@local:~$
```

Figure 11: Configuration of the RVM environment

# **1.4** Execution of the installation

Henceforth, it will be assumed that the software prototype has been extracted into a directory named ~/*freight-exchange* (if another path has been chosen, the following explanations apply analogously for this path).

#### cd ~/freight-exchange

The question whether it should be trusted the local file *.rvmrc* is to be confirmed with "Y".

```
ruby-1.8.7-p358 - #downloading ruby-1.8.7-p358, this may take a while depending on your connection...
% Total % Received % Xferd Average Speed Time Time Time Current
Dload Upload Total Spent Left Speed
100[4111k 100 4111k 0 0 345k 0 0:00:11 0:00:11 --:-- 710k
ruby-1.8.7-p358 - #extracting ruby-1.8.7-p358 to /home/code24/.rvm/src/ruby-1.8.7-p358
ruby-1.8.7-p358 - #extracted to /home/code24/.rvm/src/ruby-1.8.7-p358
Applying patch 'stdout-rouge-fix' (located at /home/code24/.rvm/patches/ruby/1.8.7/no_sslv2.diff)
ruby-1.8.7-p358 - #configuring
ruby-1.8.7-p358 - #compiling
Patrieving ruby-1.8.7-p358 - #installing
Patrieving ruby-1.8.7-p358 - #installing
100<sup>1</sup>4111k 100 4111k 0
 % tetrieving rubygems-1.8.24
% Total % Received % Xferd Average Speed
% Total % Received % Xferd Average Speed

                                                                                                    Time Current
Left Speed
                                                                           Time
                                                                                       Time
                                                 Dload Upload Total Spent
100 371k 100 371k 0
                                                   541k
                                                                  0 --:--: -- --: --: --: -- 1209k
 emoving old Rubygems files..
 uby-1.8.7-p358 - adjusting #shebangs for (gem irb erb ri rdoc testrb rake).
uby-1.8.7-p358 - #importing default gemsets (/home/code24/.rvm/gemsets/)
 lease be aware that you just installed a ruby that requires 2 patches just to be compiled on up to date linux sy
 This may have known and unaccounted for security vulnerabilities.
Please consider upgrading to Ruby 1.9.3-194 which will have all of the latest security patches.
code24@local:~$ rvm use 1.8.7
code24@local:~$ cd ~/freight-exchange
 NOTICE
           {\tt RVM} has encountered a new or modified .rvmrc file in the current directory
                                                                                                                                =
   This is a shell script and therefore may contain any shell commands.
                                                                                                                                =
  Examine the contents of this file carefully to be sure the contents are
                                                                                                                                -
   safe before trusting it! ( Choose v \ensuremath{\left[ iew \ensuremath{\right]}} below to view the contents )
                                                                                                                                =
                                                                                                                     ______
Do you wish to trust this .rvmrc file? (/home/code24/freight-exchange/.rvmrc) y[es], n[o], v[iew], c[ancel]>
```

Figure 12: Confirmation of the confidentiality of RVM

Next, the software Bundler has to be installed.

gem install bundler

```
-uby-1.8.7-p358 - #extracted to /home/code24/.rvm/src/ruby-1.8.7-p358
Applying patch 'stdout-rouge-fix' (located at /home/code24/.rvm/patches/ruby/1.8.7/stdout-rouge-fix.patch)
Applying patch 'no_sslv2' (located at /home/code24/.rvm/patches/ruby/1.8.7/no_sslv2.diff)
 uby-1.8.7-p358 - #configuring
uby-1.8.7-p358 - #compiling
 ruby-1.8.7-p358 - #instatting
Retrieving rubygems-1.8.24
% Total % Received % Xferd Average Speed Time Time
Dload Upload Total Spent
Loo 371k 100 371k 0 0 541k 0 --:--:--
                                                                                                   Time Current
Left Speed
100 371k 100 371k 0
                                                                0 --:--: --:-- 1209k
 emoving old Rubygems files.
 Installing rubygems-1.8.24 for ruby-1.8.7-p358 ...
Installation of rubygems completed successfully.
ruby-1.8.7-p358 - adjusting #shebangs for (gem irb erb ri rdoc testrb rake).
ruby-1.8.7-p358 - #importing default gemsets (/home/code24/.rvm/gemsets/)
Install of ruby-1.8.7-p358 - #complete
Please be aware that you just installed a ruby that requires 2 patches just to be compiled on up to date linux sy
  tem
 This may have known and unaccounted for security vulnerabilities.
Please consider upgrading to Ruby 1.9.3-194 which will have all of the latest security patches.
code24@local:~$ rvm use 1.8.7
code24@local:~$ cd ~/freight-exchange
  NOTICE
   RVM has encountered a new or modified .rvmrc file in the current directory
                                                                                                                              -
  This is a shell script and therefore may contain any shell commands.
  Examine the contents of this file carefully to be sure the contents are safe before trusting it! ( Choose v[iew] below to view the contents )
                                                                                                            _____
Do you wish to trust this .rvmrc file? (/home/code24/freight-exchange/.rvmrc)
y[es], n[o], v[iew], c[ancel]> y
code24@local:~/freight-exchange$ gem install bundler
Fetching: bundler-1.1.4.gem (100%)
Successfully installed bundler-1.1.4
1 gem installed
Installing ri documentation for bundler-1.1.4...
Installing RDoc documentation for bundler-1.1.4...
code24@local:~/freight-exchange$
```

**Figure 13: Installation of Bundler** 

Afterwards, Bundler resolves any other dependencies:

#### bundle

The software Bundler now installs all RubyGems required for running the software prototype.

st-install message from sqlite3-ruby:
llo! The sqlite3-ruby gem has changed it's name to just sqlite3. Rather than stalling `sqlite3-ruby`, you should install `sqlite3`. Please update your sendencies accordingly.
anks from the Ruby sqlite3 team!
<3 <3 <3
st-install message from rdoc: bending on your version of ruby, you may need to install ruby rdoc/ri data:
1.8.7 : gem install rdoc-data; rdoc-datainstall 1.9.1 : gem install rdoc-data; rdoc-datainstall 1.9.2 : nothing to do! Yay! st-install message from formtastic:
Thanks for installing Formtastic!
<pre>1.5.0 . Unsupported 1.8.7 : gem install rdoc-data; rdoc-datainstall 1.9.1 : gem install rdoc-data; rdoc-datainstall 1.9.2 : nothing to do! Yay! st-install message from formtastic: Thanks for installing Formtastic! You can now (optionally) run the generator to copy some stylesheets and a config initializer into your application: rails generate formtastic:install # Rails 3 ./script/generate formtastic # Rails 2</pre>
<pre>1.5.0 . Unsupported 1.8.7 : gem install rdoc-data; rdoc-datainstall 1.9.1 : gem install rdoc-data; rdoc-datainstall 1.9.2 : nothing to do! Yay! st-install message from formtastic: Thanks for installing Formtastic! You can now (optionally) run the generator to copy some stylesheets and a config initializer into your application: rails generate formtastic: install # Rails 3 ./script/generate formtastic form markup for your existing models, just run: rails generate formtastic:form MODEL_NAME # Rails 3 ./script/generate form MODEL_NAME # Rails 2</pre>

Figure 14: Execution of Bundler

Before the database can be initialized, the database configuration has to be set up. The software prototype contains two configuration examples (one for SQLite3 and one for MySQL). Thus, for example, the SQLite3 template can be activated with the following command:

cp config/database.yml.sqlite3 config/database.yml

***************************************	
Hello! The sqlite3-ruby gem has changed it's name to just sqlite3. Rather than installing `sqlite3-ruby`, you should install `sqlite3`. Please update your dependencies accordingly.	
Thanks from the Ruby sqlite3 team!	
<3 <3 <3 <3	
*******	
Post-install message from rdoc: Depending on your version of ruby, you may need to install ruby rdoc/ri data:	
<= 1.8.6 : unsupported	
= 1.8.7 : gem install rdoc-data; rdoc-datainstall = 1.9.1 : gem install rdoc-data; rdoc-datainstall >= 1.9.2 : nothing to do! Yay!	
= 1.8.7 : gem install rdoc-data; rdoc-datainstall = 1.9.1 : gem install rdoc-data; rdoc-datainstall >= 1.9.2 : nothing to do! Yay! Post-install message from formtastic:	
<pre>= 1.8.7 : gem install rdoc-data; rdoc-datainstall = 1.9.1 : gem install rdoc-data; rdoc-datainstall &gt;= 1.9.2 : nothing to do! Yay! Post-install message from formtastic: </pre>	
<pre>= 1.8.7 : gem install rdoc-data; rdoc-datainstall = 1.9.1 : gem install rdoc-data; rdoc-datainstall &gt;= 1.9.2 : nothing to do! Yay! Post-install message from formtastic: Thanks for installing Formtastic! You can now (optionally) run the generator to copy some stylesheets and a config initializer into your application: rails generate formtastic: install # Rails 3 ./script/generate formtastic # Rails 2</pre>	
<pre>= 1.8.7 : gem install rdoc-data; rdoc-datainstall = 1.9.1 : gem install rdoc-data; rdoc-datainstall &gt;= 1.9.2 : nothing to do! Yay! Post-install message from formtastic: Thanks for installing Formtastic! You can now (optionally) run the generator to copy some stylesheets and a config initializer into your application: rails generate formtastic:install # Rails 3 ./script/generate formtastic: # Rails 2 To generate some semantic form markup for your existing models, just run: rails generate formtastic:form MODEL_NAME # Rails 3 ./script/generate form MODEL_NAME # Rails 2</pre>	

Figure 15: Adopting of an exemplary database configuration

At this point, the example of the SQLite3 template is used for the database configuration, as this configuration is less elaborate and is considered as being sufficient for the purpose of running a test and demonstration installation.

Alternatively, at this point, a template for the configuration of a MySQL database does also exist, in which, however, the data concerning the database name, the user name and the password have to be adapted in case of doubt.

Subsequently, the database is being generated:

rake db:setup

```
create_table("notification_items", {:force=>true})
-> 0.1334s
  create_table("notifications", {:force=>true})
   -> 0.1321s
  create_table("people", {:force=>true})
   -> 0.1336s
  create_table("reviews", {:force=>true})
   -> 0.1410s
 - create_table("search_recordings", {:force=>true})
   -> 0.1324s
 - create_table("simple_searches", {:force=>true})
- create_table("site_infos", {:force=>true})
   -> 0.1413s
- create_table("stations", {:force=>true})
   -> 0.1335s
- create_table("tolk_locales", {:force=>true})
   -> 0.1329s
- add_index("tolk_locales", ["name"], {:unique=>true, :name=>"index_tolk_locales_on_name"})
   -> 0.1330s
- create_table("tolk_phrases", {:force=>true})
   -> 0.1326s
- create_table("tolk_translations", {:force=>true})
   -> 0.2817s
- add_index("tolk_translations", ["phrase_id", "locale_id"], {:unique=>true, :name=>"index_tolk_translations_on_
phrase_id_and_locale_id"})
  -> 0.3677s
 - create_table("user_roles", {:force=>true})
   -> 0.2081s
- create_table("user_roles_users", {:force=>true, :id=>false})
   -> 0.1325s
 - create_table("users", {:force=>true})
   > 0.1342s
- create_table("white_listed_items", {:force=>true})
    > 0.1574s
 - initialize_schema_migrations_table()
   -> 0.2698s
 - assume_migrated_upto_version(20120502124731, "db/migrate")
   -> 7.0944s
Opening: deutschland_nr.csv
headers: ["numeric_id", "name"]
```

#### Figure 16: Initialization of the database

The initialization of the database can take some time depending on the server hardware and the used database system, as in doing so, a great number (approx. 35.000) of stations are being loaded and validated into the database of the software prototype:

-> 0.2698s assume_migrated_upto_version(20120502124731, "db/migrate") -> 7.0944s Opening: deutschland_nr.csv headers: ["numeric_id", "name"]
•7
.*

#### Figure 17: Initialization of the database (continued)

If the entry of the complete station list is not wanted, the initialization of the stations can be circumvented with the following chain of commands:

rake db:create

rake db:migrate

But since the highest possible number of examples of stations is on behalf of potential prototype users, it is advised against this step.

After the database is set up successfully, the web server has to be launched:

rails server

•••••••••••••••••••••••••••••••••••••••
•••••••••••••••••••••••••••••••••••••••
3 CompanyRoles
35710 Stations
0 Freights
0 LoadingSpaces
code24@local:~/freight-exchange\$
code24@local:~/freight-exchanges rails server
DEPDECATION WARNING: railtie name is depresated and has no effect. (called from /home/code24/freight-eychange/con
findanolication chis)
-2 bould when the polynomial starting in development on http://0.0.0.0.2000
-> Rails 3.0.10 application starting in development on http://0.0.0.0.3000
-> cati with for to detach
=> crt-c to shutdown server
[2012-00-13 09:51:21] INFO WEBTICK 1.3.1
[2012-06-13 09:51:21] INFO FUBY 1.8.7 (2012-02-08) [1686-LINUX]
2012-06-13 09:51:27] INFO WEBRICK::HTTPServer#start: pid=20320 port=3000

Figure 18: Start of the application server

Now, a Rails server is being started on port 3000 under the address of the computer (for the local computer 127.0.0.1 or *local-host*).

The system assistant can be found now under the URL of the server.

🛱 Welcome	
🔶 🚊 localhost:3000/setup	5
Setup Monitoring Companies Users	
Administration Company	٩
	Show more options

Figure 19: URL of the server

With the help of the system assistant, the administration account for the online freight exchange (the so called "admin user") can be created, a demo company can be managed and the settings of the prototype installation can be conveniently adjusted within a graphical interface.

## Welcome

ADMIN ACCOUNT	SETTINGS
The software just created your admin account. You can customize this account by clicking the button above:	You can access the applications settings by clicking the button above:
DEMO COMPANY	
You can modify the demo company by clicking the button above:	LOCALIZATION
Create a demo company	You can access the 'tolk' localization interface by clicking the button above:
	Open Tolk
	You can also access the main 'tolk' rake tasks by clicking the buttons above:
	Dump all! Sync!
	Import secondary locales!
localbost: 3000/users/1/edit	

## Figure 20: System assistant

As a first measure in every new installation of the software prototype, the automatically created user ("admin user") provided with administrator rights should be edited and the login data should be changed. A click on "Editing your admin user" opens up a view in which the default user/password combination (admin/admin) as well as the default e-mail address can be edited.

## Edit User

EDIT USER	
Required Field Hint	
Login credentials	
Username	admin
	Choose a username to log in to the service
E-Mail	admin@example.org
	Enter your e-mail address here
Change password (optional) Password Hint Password	Choose your password carefully
Password (again)	Please repeat your password
Notifications (optional)	Notify by email

#### Figure 21: Input screen of the admin user

Because of safety reasons it is advisable to choose a safe username/password combination at this point.<sup>1</sup> Also, an existing e-mail address should be entered so that the password can be reset in case of doubt.

After the admin user has been edited, one gets back to the administrator interface through the link "Administration" on the navigation bar. With this, the basic configuration of the software prototype is completed.

<sup>1)</sup> Longer user names and passwords are generally safer than shorter ones. An application of numbers and special characters alongside normal characters further increases the safety.

# 2 Features for end-users of the software prototype

# 2.1 Preliminary remarks

All following views of the software prototype depicted with the help of screenshots, have been created with the aid of the demo company which can be established with the system assistant (see installation of the software prototype).

The figures have been added to the project report as exemplary depictions and reflect the state of the software prototype at the time of drafting the project report. In some cases, the figures do not reflect the whole website (see for example Figure 22), but only an enlarged section of the respective view (see for example Figure 226).

CODE24					
SPOT E)	CHANGE	Transport offers:	Show m	Creat ore options	e transport offer Create transport request
All transport	Offers Switch to	transport requests			
Filter by own means of	transport present	Filter by origin ZIP	Filter by destination ZIP		
ALL TRANSPORT OFFER	S				
Here you can see all the	transport offers.				
NUMERIC ID	ORIGIN	DESTINATIO	N FIRST TRANS	PORT FREQUENCY	COMPANY
🚔 #A.000.448	Stuttgart	Karlsruhe	11/22/2013	weekly	Burghardt AG
🕽 #A.000.446	Hagen	Wiesbaden	09/20/2013	once	Schmit AG
🚍 #A.000.447	Stuttgart	Paderborn	11/07/2013	yearly	Fröhlich GmbH
🖶 #A.000.444	Stuttgart	Hagen	01/18/2013	yearly	Jäckle GmbH
📫 #A.000.445	Karlsruhe	Paderborn	03/20/2013	once	Enders GmbH
🖶 #A.000.443	Essen	Essen	01/02/2013	monthly	Schaub AG
🚍 #A.000.441	Stuttgart	Karlsruhe	09/21/2013	yearly	Kretschmer AG
🚍 #A.000.442	Essen	Augsburg	03/05/2013	weekly	Enders GmbH
共 #A.000.439	Paderborn	Stuttgart	10/14/2013	once	Ferstl AG
🚓 #A.000.440	Karlsruhe	Karlsruhe	06/08/2013	monthly	Glocke GmbH
🛋 #A.000.437	Bremen	Stuttgart	01/06/2013	weekly	Schaub AG
🖶 #A.000.438	Wiesbaden	Stuttgart	07/15/2013	monthly	Schmit AG
🖶 #A.000.435	Hagen	Hagen	11/08/2013	yearly	Schall AG
🚍 #A.000.436	Bremen	Stuttgart	09/01/2013	once	Brockhaus AG
A.000.433	Bremen	Hagen	03/24/2013	weekly	Neher AG
🚍 #A.000.434	Bremen	Essen	03/21/2013	weekly	Grote AG
📑 #A.000.430	Essen	Paderborn	11/08/2013	yearly	Neher AG

Figure 22: Full side view

Due to the redundancy of the navigation and search bar at the top of the screen, they will be removed in most cases on behalf of better legibility of the content in the figures of the software prototype (see for example Figure 25).

# 2.2 Access to the online freight exchange

## 2.2.1 Registration of a new company

Before an initial business contact can take place via the online freight exchange all future participating actors have to register at first with the online freight exchange. To that end, the potential user selects the corresponding input mask and follows the steps depicted in Figure 23.



Figure 23: Registration of a new company

Is the data entered by the user valid, his company will be registered with the system and the potential user will be an active end-user. In the context of this report, "end-users" are the users of the online freight exchange and differ from "operators" in that the latter has advanced administration rights within the system of the online freight exchange.

Below, it will be demonstrated with the help of screenshots how an end-user can register with the system of the online freight exchange. If a potential end-user calls up the website of the online freight exchange, he sees a welcome screen.



#### Figure 24: Welcome screen

At this point, the end-user can choose if he already has a user account at the online freight exchange at his disposal and wants to login or if he - for want of a user account – wants to register his company with the system of the online freight exchange.

If the end-user wants to set up a new user account for his company, he clicks on "register" and is being directed to the input mask for the registration of a new company.

## Create company account

CREATE YOUR COMPANY ACCOUNT	
You are just 60 seconds away from	your own account!
Company information Name	
Personal information	
Gender*	
Forename*	
Surname*	
Login credentials	
Username	
	Choose a username to log in to the service
E-Mail	
	Enter your e-mail address here
Password	
	Choose your password carefully
Password (again)	
	Please repeat your password
Notifications (optional)	Notify by email
	Create User

#### Figure 25: Registration form

In the displayed form, information concerning the company as well as personal details of the primary user of this company is being recorded. Moreover, the end-user chooses a user name, a password and enters an e-mail address. He can decide optionally whether he wants to receive notifications about new advertisements within the online freight exchange only in the system of the online freight exchange or if he wants to be informed via e-mail as well.

The primary user of a company is automatically being endowed with the necessary rights in order to be able to create other users later on.

# 2.2.2 Login as an existing company

If the end-user already has a user account, he clicks on "Login" and is directed to the input mask for the login procedure. Here, he can login with his username/password combination or he can get a new password with a click on "password forgotten".

# Login

Isername	
Password	
	Forgot your password?

#### Figure 26: Input mask for the login procedure

Alternatively, the user can login as a user of the demo company by clicking on one of the buttons on the right side if the relevant instance of the software prototype is run in demo mode.

# Login

LOGIN	
Jsername	QUICK LOGIN (DEMO-ACCOUNT)
	DEMONTAGE SPRENKLER AG
	➡ Martin Sprenkler (demo_user_admin)
assword	E Bettina Sprenkler (demo_user02)
Forgot your password?	Peter Krause (demo_user03)
	🕒 Martin Kowalla (demo_user04)
Login	- Anette Baumann (demo_user05)
Login	🕒 Bernhard Baumann (demo_user06)
	🕒 Jan Etterich (demo_user07)
	🕒 Marius Müller (demo_user08)
	Caroline Ampel (demo_user09)
	🕒 Kerstin Fischer (demo_user10)

Figure 27: Input mask for the login procedure with demo users

The option to login as a member of the demo company is only given if the demo company exists.

# 2.3 Advertisements for transport offers

# 2.3.1 Overview

Subsequent to the registration or login procedure the end-user is presented with the user interface of the online freight exchange with a view of all advertisements for transport offers.

# All transport offers switch to transport requests

Filter by own means of	means of transport present Filter by origin ZIP Filter by destination ZIP					
ALL TRANSPORT OFFER	85					
Here you can see all the	transport offers.					
NUMERIC ID	ORIGIN	DESTINATION	FIRST TRANSPORT	FREQUENCY	COMPANY	
🖨 #A.000.448	Stuttgart	Karlsruhe	11/22/2013	weekly	Burghardt AG	
🕽 #A.000.446	<u>Hagen</u>	<u>Wiesbaden</u>	09/20/2013	once	Schmit AG	
🕽 #A.000.447	Stuttgart	Paderborn	11/07/2013	yearly	Fröhlich GmbH	
📾 #A.000.444	Stuttgart	<u>Hagen</u>	01/18/2013	yearly	Jäckle GmbH	
💭 #A.000.445	Karlsruhe	Paderborn	03/20/2013	once	Enders GmbH	
🕽 #A.000.441	Stuttgart	Karlsruhe	09/21/2013	yearly	Kretschmer AG	
🚌 #A.000.442	Essen	Augsburg	03/05/2013	weekly	Enders GmbH	
💭 #A.000.439	Paderborn	Stuttgart	10/14/2013	once	Fersti AG	
🖨 #A.000.440	Karlsruhe	Karlsruhe	06/08/2013	monthly	Glocke GmbH	
🖨 #A.000.438	Wiesbaden	<u>Stuttgart</u>	07/15/2013	monthly	Schmit AG	
🖨 #A.000.435	<u>Hagen</u>	<u>Hagen</u>	11/08/2013	yearly	Schall AG	
📾 #A.000.433	Bremen	<u>Hagen</u>	03/24/2013	weekly	Neher AG	
💭 #A.000.434	Bremen	Essen	03/21/2013	weekly	Grote AG	
🖨 #A.000.430	Essen	Paderborn	11/08/2013	yearly	Neher AG	
🕽 #A.000.431	Karlsruhe	Wiesbaden	06/08/2013	weekly	Hinz GmbH	
🖨 #A.000.432	Karlsruhe	Essen	03/02/2013	monthly	Lüke GmbH	

Figure 28: Overview of all advertisements for transport offers

### 2.3.2 Creating a new advertisement for a transport offer

If a user wants to create an advertisement, he thereby wants to send a signal that he is ready for an initial business contact. He is ready to offer a service (the transport of freight) and, concerning this, has to describe the service exactly.

Figure 29 depicts schematically the necessary steps concerning this.



Figure 29: Creating a new advertisement for a transport offer

If all mandatory data are valid, the advertisement is stored within the system and released from the date of its validity.

If the end-user wants to create a new advertisement for a transport offer within the software prototype, he clicks on the button "New transport offer" at the top right.



Figure 30: Buttons for creating a transport offer

Afterwards he gets to the input mask for creating a new advertisement for a transport offer.

# New transport offer

NEW TRANSPORT OFFER				
The fields with an asterix (*)	are mandato	ıry:		
Contractor				
Contractor*		Demontage Sprenkler AG		
Posting valid from*		2012-11-05		
		(Format: MM/DD/YYYY)		
Posting valid until*		2012-11-12		
		(Format: MM/DD/YYYY)		
Time frame: Frequency*		Z		
Looding sites			Unloading sites	
Sidetrack available?	🖲 Yes 🔾	No	Sidetrack available?	í Yes ○ No
Loading station			Unloading station	
Search	by number o	r name	Search	n by number or name
Contractor			Contractor	
Street			Street	
(continued)			(continued)	
ZIP			ZIP	
Origin city			Destination city	
Country	Germany	×	Country	Germany
Transports Own means of transport pre	sent?*	🖲 No 🔿 Yes		
Additional information Contact Person	n:	1		
Company categories:		<ul> <li>Railway undertakings</li> <li>Forwarding agents</li> <li>Operators of combined cargo</li> <li>Loading agents</li> </ul>		

Create posting

#### Figure 31: Form for creating new advertisements for transport offers

In the section "basic data" the name of the offering company as well as the start and end point of the validity of the advertisements are being entered.

Contractor	
Contractor*	Demontage Sprenkler AG
Posting valid from*	2012-11-05
	(Format: MM/DD/YYYY)
Posting valid until*	2012-11-12
	(Format: MM/DD/YYYY)

#### Figure 32: Basic data

The field "company name" is already pre-filled with the name of the company. The advertisement will not be visible for other end-users of the online freight exchange before the date entered in "advertisement valid from". After that, the advertisement is visible for the companies specified in the subsequent course of creating it until the date entered in "advertisement valid until".

In the section "Timeframe" it can be decided on the frequency of the offered transports. At this, the end-user can select from a number of intervals.

Time frame:				
Frequency*	once			
Loading site: Sidetrack available?	weekly monthly yearly • Yes O No	Unloading site: Sidetrack available?	🖲 Yes 🔘 No	
Loading station		Unloading station		
Sean	ch by number or name	Sear	ch by number or name	
Contractor		Contractor		

Figure 33: Selection of the frequency of the transport offer to be created

If he selects, for example, "weekly" the input mask expands.

Time frame:	
Frequency*	weekly 💌
First transport at	2012-11-12
	(Format: MM/DD/YYYY)
Available until:	2012-12-10
l,	(Format: MM/DD/YYYY)
Frequency for repeated transports	1
	(within the provided timeframe, e.g. per week)

#### Figure 34: An exemplary selection of a weekly frequency

Now, the end-user can enter in what time frame the offered transports will be available and how often the transports will take place within the entered interval. In the sections "loading site of the freight" (and "unloading site of the freight") the track and address data of the loading site (and unloading site) are entered.

Loading site:		Unloading	g site:		
Sidetrack available?	◉ Yes 🔿 No	Sidetrack av	vailable?	🖲 Yes 🔿 No	
Loading station		Unloading s	tation		
Search	y number or name		Search b	y number or name	
Contractor		Contractor			
Street		Street			
		0.000			
(continued)		(continued)			
ZIP		ZIP			
Origin city		Destination	city		
Country	Germany	Country		Germany	•

Figure 35: Loading and unloading site

If a railway siding is available, stations with a railway siding from a wide range of Europe can be chosen through the station search. Once the beginning of the name of one or more stations is entered into the field loading station (or unloading station), the software prototype shows a selection of stations containing the entered part of the name in their description.

Sidetrack available?	🖲 Yes 🔾 No	Sidetrack available?	🖲 Yes 🔾 No
Unloading station		Unloading station	Essen
Sear	ch by number or name	Sea	rch by number or name
			8000098 - Essen Hbf
			8001896 - Essen Stadtwald
Contractor			8001897 - Essen Süd
			8001898 - Essen West
Street			8001900 - Essen-Altenessen
(continued)			8001901 - Essen-Bergeborbeck
conunueu)			8001902 - Essen-Borbeck
7IP			8005031 - Essen-Borbeck Süd
			8001903 - Essen-Dellwig
Destination city			8001904 - Essen-Dellwig Ost
-			0 8001905 - Essen-Eiberg
Country	Germany		🔿 8001906 - Essen-Frohnhausen
			8001907 - Essen-Gerschede
			🔿 8006514 - Essen-Holthausen
			0 8006194 - Essen-Horst
			0 8001908 - Essen-Hügel
			🔿 8001910 - Essen-Kray Nord
			🔿 8001911 - Essen-Kray Süd
			8001912 - Essen-Kupferdreh
			O 8000099 - Essen-Steele
		Contractor	

Figure 36: Station search using the example of the loading station

Alternative to the search by name, the station number can be entered as well. Here, too, do suggestions for possible stations appear from the database of the online freight exchange after entering the first positions.

In the section "transport data" the end-user selects whether his transport offer contains only traction or if freight cars are offered too.

Transports	
Own means of transport present?*	O No ○ Yes     Second
Additional information:	
Contact Person	
Company categories:	Railway undertakings
	Forwarding agents

Figure 37: Selection of "mere traction"

If the transport offer also contains freight cars, they can be chosen from a list.

Transports Own means of transport present?*	🔿 No 🙆 Yes	
Type of wagon	Offene Wagen	
	Offene Wagen Gedeckte Wagen Wagen mit Temperaturbeeinflussung Flachwagen mit 2 Radsätzen	
Additional information:	Flachwagen mit unabhängigen Radsätzen Gemischte Offen-Flachwagen Drehgestell-Flachwagen Wagen mit öffnungsfähigem Dach	
Contact Person	Sonderwagen Kesselwagen	
	other	



If the concerning type of wagon cannot be found in the list, the end-user can chose the option "other" and enter specifications of his wagon type as a free text.

Transports Own means of transport present?*	🔿 No 📀 Yes	
Type of wagon	other	×
1	1	
Additional information: Contact Person	Ľ	

Figure 39: Input of an individual wagon type
In the section "other information" the end-user can select a contact person for the advertisement from the registered users of the company. Later on, the contact details of this person will be displayed clearly visible beside the advertisement, so that potentially interested parties can quickly see who will answer further questions regarding the advertisement.

Contact Person Martin Sprenkler Bettina Sprenkler Peter Krause Martin Kowalla Anette Baumann Bernhard Baumann Jan Etterich Marius Müller Caroline Ampel Kerstin Fischer Cotaung agents	Additional information:	
Martin Sprenkler         Bettina Sprenkler         Peter Krause         Martin Kowalla         Anette Baumann         Jan Etterich         Marius Müller         Caroline Ampel         Loading agents	Contact Person	
	Company categories:	Martin Sprenkler Peter Krause Martin Kowalla Anette Baumann Jan Etterich Marius Müller Caroline Ampel Loading agents

Figure 40: Selection of the contact person

Finally, the end-user chooses in which company categories the advertisement should be displayed. If he does not make a choice, the advertisement will be visible for all companies registered with the online freight exchange. Otherwise, it is only visible for those belonging to the specified company categories. Additionally, there is the possibility of specifying an individual company category by using a free text field.

Company categories:	Railway undertakings
	Growarding agents
	Operators of combined cargo
	Loading agents
	Create posting

Figure 41: Selection of the company categories

With a click on "create advertisement for a transport offer" the end-user finalizes the creation of the advertisement.

## 2.3.3 Viewing advertisements

After an advertisement has been created, it is given a unique advertisement number and will be published for the time of its validity.

In the detail view of the transport offer all details entered previously into the input mask are displayed.

Transpo	rt offer				
Negotiate	• Reply with transport request	→ Contact company			
CONTRACTOR:	FRAUENBERG				O View profile
Posting valid un	til 02/16/2013		COMPANY IN	FORMATION	• Hen prome
Versatel GmbH		Lehnen AG	<u>⊯</u> Berger ( ZIP	SmbH 82380	
Frauenberg Nauheimer Str.	36	Jagsthausen Buldernweg 144	City Country	Peißenberg Deutschland	
55776 Stuttgart Germany		74249 Stuttgart Germany	Phone E-Mail	📄 011-97-43	-4930 privacy.net
No sidetrack av	ailable.	No sidetrack available.	Web	co http://wolf	net
Frequency yearly		yearly	Commerci	al register entry	
First transpo	ort at	02/12/2013	-		
Frequency I	for repeated transports	1	VAI-No.		
TRANSPORT DE	SCRIPTION				
Own means of transport present? No		Solution ♥ View all	postings		

#### Figure 42: Detail view of a transport offer

On the right side, the contact details of the advertising company as well as optionally the contact details of the individually selected contact person are listed.

Transpo	rt offer			
Negotiate	• Reply with transport request	+ Contact company		

Figure 43: e-mail to the provider

The navigation below the unique advertisement number gives the user the opportunity to write a direct e-mail to the advertising user. With a click on "e-mail to the provider", the e-mail software of the user opens up with a pre-filled e-mail that refers to the advertisement within the software prototype.

### 2.3.4 Answering advertisements

Advertisements for transport requests can be answered with a corresponding advertisement for a transport offer. Thus, it is possible to advertise a transport offer semantically linked to the initial request.



Figure 44: Answering advertisements

When the user views an advertisement for a transport request and clicks on "answer with an offer", an input mask for creating a new transport offer opens up.

## New transport offer

NEW TRANSPORT OFFER					
The fields with an asterix (*) ar	e mandatory:				
Contractor					
Contractor*	Demontage Sprenkler AG				
Posting valid from*	2012-11-05	]			
	(Format: MM/DD/YYYY)				
Posting valid until*	2012-11-12	]			
	(Format: MM/DD/YYYY)				
☑ This transport offer has be	een created as a reply to #N.000.502 (only the cr	ator of the original transport request can see	e this reply).		
Time frame:					
Frequency*	once				
First transport at	2012-11-12				
	(Format: MM/DD/YYYY)				
Loading site:		Unloading site:			
E:	auro 15. Input mode for on advo	ticoment of a realy to a trang	nort request		

Figure 45: Input mask for an advertisement as a reply to a transport request

Unlike normal input masks, a note highlighted in green points out the fact that the advertisement to be created is semantically linked to the answered advertisement for a transport request and that only employees of the advertising company can view the new advertisement.

## Transport offer

Use as template		<i>≁</i> Edi	t this posting	Delete this postin
This transport offer is a reply to the transp	port request #N.000.502	COMPANY INF	ORMATION	
CONTRACTOR: SCHREIER GMBH		in Demonta	ge Sprenkler AG	Ŕ
Posting valid until 12/06/2012		Address	Wallstr. 56-58	
Laufer GmbH LOADING SITE	Schreier GmbH UNLOADING SITE	ZIP City Country	44567 Bochum Deutschland	
Angelstr. 35 88427 Augsburg Germany	Unter Kahlenhausen 149 91605 Bremen Germany	Phone Fax E-Mail	<ul> <li></li></ul>	569986-0 569986-55 @example.org
No sidetrack available.	No sidetrack available.	Web	lexant control to the second s	ple.org
Frequency	once	Commercia	l register entry	
First transport at	08/11/2012			
TRANSPORT DESCRIPTION		VAT-No.		
Own means of transport present?	No		oostings	

Figure 46: Detail view of a transport offer as a reply to a transport request

When the new advertisement is published, a note highlighted in green in the detail view also points out the connection to the original advertisement for a transport request.

## 2.3.5 Negotiating advertisements

Another option in the detail view of an advertisement is the negotiation.

## Transport offer



### Figure 47: Negotiating an advertisement

With a click on "negotiating advertisement" an input mask for creating a new transport offer opens up.

## New transport offer

NEW TRANSPORT OFFER			
The fields with an asterix (*) are mandat	ory:		
Contractor			
Contractor*	Gomadingen		
Posting valid from*	2011-05-02		
	(Format: MM/DD/YYYY)		
Posting valid until*	2012-11-17		
	(Format: MM/DD/YYYY)		
Time frame:			
Frequency*	weekly <b>v</b>		
First transport at	2012-12-05		
	(Format: MM/DD/YYYY)		
Available until:			
	(Format: MM/DD/YYYY)		
Frequency for repeated transports	1		
	(within the provided timeframe, e.g. per we	ek)	

### Figure 48: Input mask of the advertisement to be negotiated

The input mask is - as can be seen in figure 48 - pre-filled with the specifications of the advertisement to be negotiated. The user has now the possibility to change individual attributes of the advertisement and thus submit a proposal in the negotiation.

Time frame:	wookly	
Frequency	weekly +	
First transport at	2013-01-01	
	(Format: MM/DD/YYYY)	

## Figure 49: Change of the transport period

For example, the user can change the transport period to signalize that the offer would come into question if the start point of the transports could be at a later date. Afterwards, he saves his step in the negotiation.

## Transport offer

✤ Use as template		🗲 Edit this posting	Delete this posting
This transport offer is in negotiation. The di	fferent steps are shown in distinct colors.	COMPANY INFORMATION	♥ View profile
CONTRACTOR: GOMADINGEN		📄 Freight Exchange Service	Provider
Posting valid until 11/17/2012		Country Deutsc	hland
Aydin GmbH LOADING SITE	Abel GmbH UNLOADING SITE	Commercial register entry - VAT-No.	
Telemannstr. 176 72532 Baden-Baden Germany	Guntherstr. 25 25709 Paderborn Germany	• View all postings	
No sidetrack available.	No sidetrack available.	Please add more info	rmation to your
Frequency	weekly	company's profile.	
First transport at	12/05/2012		
	Mon, 05 Nov 2012 13:29:37 +0000 Max Power: 01/01/2013		
Frequency for repeated transports	1		
TRANSPORT DESCRIPTION			
Free capacities	space		
Own means of transport present?	No		

#### Figure 50: Detail view of the negotiated advertisement

The step in the negotiation is now saved in the system of the online freight exchange. Both, the user and the originally advertising user see the advertisement as displayed in the view of Figure 50. Other users cannot track the steps in the negotiation.

## New & interesting

Overview	Transport requests	Transport offers	Reviews	Notification settings
NOTIFICATIO	vs			
Here you can	see postings and revi	ews that might me of	nterest for you.	
Mark all as '	read'			
#A.000.455	New negotiation step	2		
#A.000.381	Gomadingen - Marne	8		
#N.000.502	Gallmersgarten - Bad	Schussenried		
#A.000.379	Seevetal - Neuenweg	l.		
#A.000.375	Geretsried - Grevesmi	ühlen		
#N.000.507	Volkenschwand - Sch	äftlarn		
#A.000.374	Frauenberg - Jagstha	usen		

Figure 51: Notification about a negotiation in progress

The initially advertising user receives a notification about the negotiation in progress from the system of the online freight exchange. With a click on the notification, the user is directed to the nego-

tiation view of the advertisement. Contrary to the view depicted in figure 50, the initially advertising user has now the option to answer for his part with a negotiating offer.

## Transport offer

• Negotiate • Reply with transport requ	iest		
This transport offer is in negotiation. The dif	ferent steps are shown in distinct colors.	COMPANY INFORMATION	<ul> <li>View profile</li> </ul>
CONTRACTOR: GOMADINGEN Posting valid until 11/17/2012		Lage Freight Exchange Service Country Deutsc	Provider hland
Aydin GmbH LOADING SITE	Abel GmbH UNLOADING SITE	Commercial register entry - VAT-No	
Telemannstr. 176 72532 Baden-Baden Germany	Guntherstr. 25 25709 Paderborn Germany	<ul> <li>View all postings</li> </ul>	
No sidetrack available.	No sidetrack available.		
Frequency	weekly		
First transport at	12/05/2012		
	Mon, 05 Nov 2012 13:29:37 +0000 Max Power: 01/01/2013		
Frequency for repeated transports	1		
TRANSPORT DESCRIPTION			
Free capacities	space		

/pim-code24.wiwinf.uni-due....loading\_spaces/new?parent\_id=455

Figure 52: Detail view of the negotiated advertisement for the initially advertising user

With a click on "negotiating advertisement", an input mask opens up for him, too, to negotiate the transport offer.

Time frame:	
Frequency*	weekly 💌
First transport at	2013-12-24
I.	(Format: MM/DD/YYYY)

### Figure 53: Repeated change of the transport period

Here, the initially advertising user could change the transport period again to signalize that he cannot offer the suggested time point, but that the offer would be realizable if the transports would start at a little earlier start point. Afterwards, he saves is steps in the negotiation.

# Transport offer

Negotiate  Reply with transport required	→ Contact company			
This transport offer is in negotiation. The dif	ferent steps are shown in distinct colors.	COMPANY IN	FORMATION	
CONTRACTOR: GOMADINGEN		Demont	age Sprenkler AG	
Posting valid until 11/17/2012		Address	Wallstr. 56-58	
Aydin GmbH LOADING SITE	Abel GmbH UNLOADING SITE	ZIP City	44567 Bochum	
Telemannstr. 176 72532 Stuttgart Germany	Guntherstr. 25 25709 Augsburg Germany	Phone Fax E-Mail	y Deutschland	
No sidetrack available.	No sidetrack available. Web @http://example		ple.org	
Frequency	weekly	Commerci	al register entry	
First transport at	12/05/2012	VAT-No.		
	Tue, 31 Jul 2012 10:27:09 +0000 Max Power: 01/01/2013			
	Tue, 31 Jul 2012 10:27:09 +0000 Martin Sprenkler: 12/15/2012		postings	
Frequency for repeated transports	1			
TRANSPORT DESCRIPTION				

Figure 54: Detail view of the negotiated advertisement after two steps in the negotiation

Now, the next step in the negotiation is depicted in the detail view of the negotiated advertisement. The negotiations between the parties can be continued for any length of time and every single step in the negotiation is highlighted in clearly distinguishable colors. As with other advertisements, the establishing of the final contact and the transaction processing take place outside of the system of the online freight exchange.

## 2.3.6 Browsing through advertisements

The simple locating of advertisements belongs to the main tasks of an online freight exchange. To achieve this goal, the software prototype provides the possibility of filtering the overview of all advertisements concerning transport offers according to different criteria.

The (combinable) filters for advertisements regarding transport offers are:

- 1. advertising company
- 2. zip code area of the loading and unloading site
- 3. location of the loading and unloading site
- 4. station of the loading and unloading site
- 5. full-text search
- 6. offer includes "mere traction" or "traction and freight car"

The listed filter options make a simple connection of criteria possible so that all advertisements, that qualify, for example, for the requirement "all transport offers that include only traction and that are to be loaded in the zip code area 44", can be displayed with just a few clicks.

# Demontage Sprenkler AG

Transport offers	Transport requests	Profile Reviews	People		Invalid postings
ALL TRANSPORT C	FFERS				
Here you can see a	all the transport offers.				
NUMERIC ID	ORIGIN	DESTINATION	FIRST TRANSPORT	FREQUENCY	COMPANY
🖨 #A.000.454	Augsburg	<u>Bremen</u>	08/11/2012	once	Demontage Sprenkler AG
🚔 #A.000.381	Baden-Baden	Paderborn	12/05/2012	weekly	Demontage Sprenkler AG
🖨 #A.000.382	Hagen	Essen	04/18/2013	once	Demontage Sprenkler AG
ab #A.000.379	Bremen	Wiesbaden	12/25/2012	yearly	Demontage Sprenkler AG

Figure 55: Filtering according to the advertising companies

Filtering according to advertising companies provides a simple possibility for the end-users to obtain an overview of all advertisements of a company registered with a system of the online freight exchange.

### All transport offers Switch to transport requests

Filter by own means o	of transport present	Filter by origin ZIP	Filter by destination ZIP		
		38			
LL TRANSPORT OFFE	RS				
lere <mark>you</mark> can see all th	e transport offers.				
NUMERIC ID	ORIGIN	DESTINATION	FIRST TRANSPORT	FREQUENCY	COMPANY
#A.000.445	Karlsruhe	Paderborn	03/20/2013	once	Enders GmbH
A.000.441	Stuttgart	Karlsruhe	09/21/2013	yearly	Kretschmer AG
#A.000.433	Bremen	<u>Hagen</u>	03/24/2013	weekly	Neher AG
#A.000.429	<u>Hagen</u>	Augsburg	07/21/2013	once	Burghardt AG
🚔 #A.000.419	Karlsruhe	Paderborn	07/21/2013	monthly	Burghardt AG
A.000.417	Wiesbaden	<u>Hagen</u>	01/24/2013	yearly	Ulbrich GmbH
A.000.403	Augsburg	Stuttgart	12/06/2013	once	Grote AG
🚓 #A.000.404	Paderborn	Paderborn	10/30/2013	weekly	Lüke GmbH
A.000.397	Paderborn	Karlsruhe	04/07/2013	once	Kretschmer AG

Figure 56: Filtering according to the zip code area

Filtering according to the zip code area enables the end-users to view all advertisements that, for example, are to be loaded in the zip code area "38". The more digits of the zip code are entered by the end-user, the more precise will be his search.

## All transport offers <u>Switch to transport requests</u>

			_			
Filter by	/ own	means	of	transport	present	

Filter by origin ZIP Filter by destination ZIP

#### ALL TRANSPORT OFFERS

Here you can see all the transport offers.

NUMERIC ID	ORIGIN	DESTINATION	FIRST TRANSPORT	FREQUENCY	COMPANY
💭 #A.000.448	<u>Stuttgart</u>	Karlsruhe	11/22/2013	weekly	Burghardt AG
💭 #A.000.447	<u>Stuttgart</u>	Paderborn	11/07/2013	yearly	Fröhlich GmbH
💭 #A.000.444	<u>Stuttgart</u>	<u>Hagen</u>	01/18/2013	yearly	Jäckle GmbH
💭 #A.000.441	<u>Stuttgart</u>	Karlsruhe	09/21/2013	yearly	Kretschmer AG
₩A.000.428	Stuttgart	<u>Hagen</u>	05/25/2013	monthly	Petersen AG
💭 #A.000.427	<u>Stuttgart</u>	Paderborn	04/23/2013	weekly	Berger GmbH
💭 #A.000.424	<u>Stuttgart</u>	Karlsruhe	11/10/2013	monthly	Schmit AG
💭 #A.000.421	Stuttgart	Essen	12/24/2013	once	Schall AG
₩A.000.418	Stuttgart	Paderborn	04/28/2013	once	Grote AG
💭 #A.000.415	<u>Stuttgart</u>	Bremen	11/29/2013	monthly	Lorenz GmbH
💭 #A.000.412	<u>Stuttgart</u>	Augsburg	08/02/2013	monthly	Schütte GmbH
💭 #A.000.401	Stuttgart	Stuttgart	09/03/2013	once	Petersen AG
💭 #A.000.394	<u>Stuttgart</u>	Bremen	07/13/2013	weekly	Gibbs GmbH
💭 #A.000.374	<u>Stuttgart</u>	Stuttgart	02/12/2013	yearly	Berger GmbH

#### Figure 57: Filtering according to loading sites

Filtering according to loading sites enables the end-users to list all advertisements that are to be loaded in a certain place.

## All transport offers Switch to transport requests

Filter by own means of transport present	Filter by origin ZIP	Filter by destination ZIP

```
ALL TRANSPORT OFFERS
```

Here you can see all the transport offers.

NUMERIC ID	ORIGIN	DESTINATION	FIRST TRANSPORT	FREQUENCY	COMPANY
#A.000.447	Stuttgart	Paderborn	11/07/2013	yearly	Fröhlich GmbH
🛤 #A.000.445	<u>Karlsruhe</u>	Paderborn	03/20/2013	once	Enders GmbH
🖨 #A.000.430	Essen	Paderborn	11/08/2013	yearly	Neher AG
🚔 #A.000.426	<u>Hagen</u>	Paderborn	12/28/2013	monthly	Neher AG
🛤 #A.000.427	Stuttgart	Paderborn	04/23/2013	weekly	Berger GmbH
#A.000.418	Stuttgart	Paderborn	04/28/2013	once	Grote AG
🖨 #A.000.419	Karlsruhe	Paderborn	07/21/2013	monthly	Burghardt AG
🚓 #A.000.413	Paderborn	Paderborn	01/12/2013	weekly	Enders GmbH
🖨 #A.000.411	<u>Bremen</u>	Paderborn	05/11/2013	weekly	Jäckle GmbH
#A.000.408	<u>Hagen</u>	Paderborn	03/08/2013	weekly	Barnett GmbH
🕽 #A.000.404	Paderborn	Paderborn	10/30/2013	weekly	Lüke GmbH
#A.000.393	Paderborn	Paderborn	06/18/2013	monthly	Jäckle GmbH
🛤 #A.000.390	<u>Hagen</u>	Paderborn	06/02/2013	weekly	Vogler AG
#A.000.391	<u>Hagen</u>	Paderborn	01/11/2013	weekly	Schall AG
🖨 #A.000.381	Baden-Baden	Paderborn	12/05/2012	weekly	Demontage Sprenkler AG

### Figure 58: Filtering according to unloading sites

Filtering according to unloading sites enables the end-users analogously to list all advertisements that are to be unloaded in a certain location.

All	trans	port	offers	Switch to transport	requests

Filter by own means of transport present		Filter by origin ZIP	Filter by destination ZIP		
LL TRANSPORT OFFE	RS				
ere you can see all th	e transport offers.				
	001000	DESTINATION	FIDET TRANSPORT	EDEOHEMOV	COMPANY
NUMERIC ID	ORIGIN	DESTINATION	PIRGT TRANSPORT	FREQUENCI	COMPANY
NUMERIC ID	Stuttgart	Paderborn	11/07/2013	yearly	Fröhlich GmbH
NUMERIC ID	Stuttgart Stuttgart	Paderborn Paderborn	11/07/2013 04/23/2013	yearly weekly	Fröhlich GmbH Berger GmbH

Figure 59: Filtering according to loading and unloading sites

Like mentioned at the beginning, the filtering can be also combined, as shown in Figure 59.

Filtering according to loading and unloading stations runs analogously to the filtering according to loading and unloading sites.

CODE	24 EXCHANC	Transport offers	Baden	٩	Create transport offer   Create transport requ
forer	EXCITATIO		Case sensitive	Whole words	
All transpo	t offers switch	to transport requests			
Filter by own means	s of transport present	Filter by origin ZIP	Filter by destination ZIP	Only show tra	ansport offers originating from 'Baden-Baden'
ALL TRANSPORT OF	FERS FOR 'BADEN'				
Here you can see all	the transport offers.				
NUMERIC ID	ORIGIN	DESTINATION	FIRST TRANSPORT	FREQUENCY	COMPANY
🚍 #A.000.446	<u>Hagen</u>	Wiesbaden	09/20/2013	once	Schmit AG
🚔 #A.000.438	Wiesbaden	Stuttgart	07/15/2013	monthly	Schmit AG
🖨 #A.000.431	Karlsruhe	Wiesbaden	06/08/2013	weekly	Hinz GmbH
🚓 #A.000.425	<u>Hagen</u>	Wiesbaden	06/26/2013	monthly	Lorenz GmbH
🛤 #A.000.422	Wiesbaden	Hagen	03/28/2013	once	Glocke GmbH
🚔 #A.000.417	Wiesbaden	Hagen	01/24/2013	yearly	Ulbrich GmbH
💼 #A.000.409	<u>Wiesbaden</u>	Essen	05/30/2013	yearly	Kretschmer AG
🖨 #A.000.381	Baden-Baden	Paderborn	12/05/2012	weekly	Demontage Sprenkler AG
💭 #A.000.379	<u>Bremen</u>	Wiesbaden	12/25/2012	yearly	Demontage Sprenkler AG
🚔 #A.000.375	Wiesbaden	Karlsruhe	01/04/2013	yearly	Ulbrich GmbH
#A.000.369	Augsburg	Wiesbaden	09/18/2012	monthly	Fröhlich GmbH

#### Figure 60: Filtering according to search items

The full-text search provides the possibility of browsing through all advertisements within the system of the online freight exchange according to certain keywords. Furthermore, it provides the options "upper- and lower case" as well as "whole word" in order to further filter the resulting search results.

CODE2	4 XCHANG	Transport offers:	3aden	ه (م	reate transport offer	Create transport requ
foron	ACTIANC		Gase sensitive 🗌 W	hole words		
All transpor	rt offers switch	to transport requests				
Filter by own means	s of transport present	Filter by origin ZIP	Filter by destination ZIP	Only show tr	ansport offers origina	ting from 'Baden-Baden
ALL TRANSPORT OFF	FERS FOR 'BADEN'					
Here you can see all	the transport offers.					
NUMERIC ID	ORIGIN	DESTINATION	FIRST TRANSPORT	FREQUENCY	COMPANY	
🙀 #A.000.381	Baden-Baden	Paderborn	12/05/2012	weekly	Demontage Sp	renkler AG

Figure 61: Filtering with compliance to the upper- and lower case of the search item

The option "upper- and lower case" demands of the search results an exact match with the search keyword so that, for example, no advertisements from "Wiesbaden" are listed for the search item "Baden".

The option "whole word" requires of the search results that the keyword searched for occurs as a whole word in the advertisement. At this, search items like "Essen" would admittedly list advertisements for "Essen Hbf.", but not ones for "Essen-West".

### All transport offers Switch to transport requests

Here you can see all the transport offers.

NUMERIC ID	ORIGIN	DESTINATION	FIRST TRANSPORT	FREQUENCY	COMPANY
💭 #A.000.454	Augsburg	Bremen	08/11/2012	once	Demontage Sprenkler AG
#A.000.448	Stuttgart	Karlsruhe	11/22/2013	weekly	Burghardt AG
🛤 #A.000.446	Hagen	Wiesbaden	09/20/2013	once	Schmit AG
🖨 #A.000.447	Stuttgart	Paderborn	11/07/2013	yearly	Fröhlich GmbH
👼 #A.000.444	Stuttgart	Hagen	01/18/2013	yearly	Jäckle GmbH
👼 #A.000.445	Karlsruhe	Paderborn	03/20/2013	once	Enders GmbH
🖨 #A.000.441	Stuttgart	Karlsruhe	09/21/2013	yearly	Kretschmer AG
🛤 #A.000.442	Essen	Augsburg	03/05/2013	weekly	Enders GmbH
🖨 #A.000.439	Paderborn	Stuttgart	10/14/2013	once	Fersti AG
🚓 #A.000.440	Karlsruhe	Karlsruhe	06/08/2013	monthly	Glocke GmbH
💭 #A.000.438	Wiesbaden	Stuttgart	07/15/2013	monthly	Schmit AG
#A.000.435	Hagen	Hagen	11/08/2013	yearly	Schall AG
🖨 #A.000.433	Bremen	Hagen	03/24/2013	weekly	Neher AG
👼 #A.000.434	Bremen	Essen	03/21/2013	weekly	Grote AG
🚔 #A.000.430	Essen	Paderborn	11/08/2013	yearly	Neher AG

Figure 62: Options for filtering according to the desired means of transportation

Filtering according to "mere traction" as well as "traction and freight car" enables the end-users to list specifically only those advertisements which offer contain the chosen services.

# All transport offers Switch to transport requests

Filter by own means of transport present	Filter by origin ZIP	Filter by destination ZIP
No >		

#### ALL TRANSPORT OFFERS

Here you can see all the transport offers.

NUMERIC ID	ORIGIN	DESTINATION	FIRST TRANSPORT	FREQUENCY	COMPANY
🖨 #A.000.454	Augsburg	Bremen	08/11/2012	once	Demontage Sprenkler AG
🖨 #A.000.446	Hagen	Wiesbaden	09/20/2013	once	Schmit AG
🖨 #A.000.445	Karlsruhe	Paderborn	03/20/2013	once	Enders GmbH
🖨 #A.000.442	Essen	Augsburg	03/05/2013	weekly	Enders GmbH
🖶 #A.000.440	Karlsruhe	Karlsruhe	06/08/2013	monthly	Glocke GmbH
👼 #A.000.435	<u>Hagen</u>	<u>Hagen</u>	11/08/2013	yearly	Schall AG
🖨 #A.000.433	Bremen	<u>Hagen</u>	03/24/2013	weekly	Neher AG
A.000.430	Essen	Paderborn	11/08/2013	yearly	Neher AG
🖨 #A.000.431	Karlsruhe	Wiesbaden	06/08/2013	weekly	Hinz GmbH
🖨 #A.000.428	Stuttgart	<u>Hagen</u>	05/25/2013	monthly	Petersen AG
🖨 #A.000.429	Hagen	Augsburg	07/21/2013	once	Burghardt AG
🖨 #A.000.426	Hagen	Paderborn	12/28/2013	monthly	Neher AG
💼 #A.000.427	Stuttgart	Paderborn	04/23/2013	weekly	Berger GmbH
📾 #A.000.425	<u>Hagen</u>	Wiesbaden	06/26/2013	monthly	Lorenz GmbH
🖨 #A.000.421	Stuttgart	Essen	12/24/2013	once	Schall AG

### Figure 63: Filtering according to "mere traction"

## All transport offers Switch to transport requests

Filter by own means of transport present	Filter by origin ZIP	Filter by destination ZIP
Yes 🖌 >		

#### ALL TRANSPORT OFFERS

Here you can see all the transport offers.

NUMERIC ID	ORIGIN	DESTINATION	FIRST TRANSPORT	FREQUENCY	COMPANY
📖 #A.000.448	<u>Stuttgart</u>	Karlsruhe	11/22/2013	weekly	Burghardt AG
📾 #A.000.447	Stuttgart	Paderborn	11/07/2013	yearly	Fröhlich GmbH
🚌 #A.000.444	Stuttgart	Hagen	01/18/2013	yearly	Jäckle GmbH
🕽 #A.000.441	Stuttgart	Karlsruhe	09/21/2013	yearly	Kretschmer AG
🚌 #A.000.439	Paderborn	Stuttgart	10/14/2013	once	Ferstl AG
👼 #A.000.438	Wiesbaden	Stuttgart	07/15/2013	monthly	Schmit AG
🖨 #A.000.434	Bremen	Essen	03/21/2013	weekly	Grote AG
📑 #A.000.432	Karlsruhe	Essen	03/02/2013	monthly	Lüke GmbH
🕽 #A.000.424	Stuttgart	Karlsruhe	11/10/2013	monthly	Schmit AG
📾 #A.000.422	Wiesbaden	Hagen	03/28/2013	once	Glocke GmbH
📖 #A.000.419	Karlsruhe	Paderborn	07/21/2013	monthly	Burghardt AG
🚔 #A.000.415	Stuttgart	Bremen	11/29/2013	monthly	Lorenz GmbH
🚌 #A.000.412	Stuttgart	Augsburg	08/02/2013	monthly	Schütte GmbH
🖶 #A.000.406	Hagen	Essen	04/18/2013	once	Kretschmer AG
🖨 #A.000.407	Augsburg	Essen	12/26/2013	once	Zink GmbH

Figure 64: Filtering according to "traction and freight car"

# 2.4 Advertisements for transport requests

### 2.4.1 Overview

Apart from advertisements for transport offers, advertisements for transport requests can also be created.

### All transport requests switch to transport offers

Filter by origin ZIP Filter by destination ZIP

#### ALL TRANSPORT REQUESTS

Here you can see all the transport requests.

NUMERIC ID	ORIGIN	DESTINATION	FIRST TRANSPORT	FREQUENCY	COMPANY
<b>#N.000.573</b>	Wiesbaden	<u>Hagen</u>	09/28/2013	monthly	Hinz GmbH
<b>#N.000.574</b>	Essen	Bremen	03/21/2013	weekly	Lüke GmbH
<b>#N.000.571</b>	Stuttgart	Essen	04/11/2013	yearly	Gibbs GmbH
<b>#N.000.572</b>	Paderborn	Karlsruhe	08/31/2013	yearly	Enders GmbH
<b>#N.000.569</b>	Augsburg	Bremen	11/11/2013	yearly	Neuber AG
<b>#N.000.570</b>	<u>Hagen</u>	Essen	02/05/2013	yearly	Neher AG
<b>#N.000.568</b>	Essen	Augsburg	12/13/2013	yearly	Schmit AG
<b>#N.000.564</b>	Stuttgart	Bremen	04/14/2013	yearly	Breit GmbH
<b>#N.000.565</b>	Paderborn	Wiesbaden	08/28/2013	monthly	Ulbrich GmbH
<b>#N.000.562</b>	Augsburg	Essen	05/02/2013	weekly	Glocke GmbH
<b>#N.000.563</b>	Paderborn	Karlsruhe	07/01/2013	weekly	Neuber AG
<b>#N.000.559</b>	Karlsruhe	Stuttgart	05/04/2013	yearly	Lüke GmbH
<b>#N.000.560</b>	<u>Stuttgart</u>	Bremen	09/19/2013	weekly	Barnett GmbH
<b>#N.000.561</b>	Karlsruhe	Wiesbaden	04/02/2013	monthly	Burghardt AG
<b>#N.000.557</b>	<u>Hagen</u>	Essen	10/22/2013	monthly	Zink GmbH
<b>#N.000.558</b>	Karlsruhe	Essen	07/04/2013	weekly	Burghardt AG

#### Figure 65: Overview of all advertisements for transport requests

## 2.4.2 New advertisement for a transport request

If a user wants to create an advertisement for a transport request, he wants to send a signal thereby that he is ready for an initial business contact. He is ready to buy a service (the transport of freight) and, to that end, has to describe exactly the freight to be transported.

Figure 66 depicts schematically the necessary steps for this.



Figure 66: Creating a new advertisement for a transport request

The input happens analogously to the creation of an advertisement for transport offers. The main difference lies in the input of the freight description. If all mandatory data is valid, the advertisement is saved in the system and published from the date of its validity.

If the end-user wants to create a new advertisement for a transport request within the software prototype, he clicks on the button "new transport request" at the top right.



Figure 67: Buttons for creating an advertisement

Afterwards, he is directed to the input mask for creating a new advertisement for a transport request.

# New transport request

Upload via excel						
NEW TRANSPORT REQUEST						
The fields with an asterix (*)	are mandato	ry:				
Contractor						
Contractor*		Demontage Sprenkler	AG			
Posting valid from*		2012-11-06				
r osting valu nom		(Format: MM/DD/YYYY)				
Posting valid until*		2012-11-13				
		(Format: MM/DD/YYYY)				
Time frame:						
Frequency*		-				
Loading site:				Unloading site:		
Sidetrack available?	🖲 Yes 🔘	No		Sidetrack available?	🖲 Yes 🔘 No	
Loading station		- 1.1		Unloading station		
Search	by number o	r name		Se	arch by number or name	
Contractor	-			Contractor		
Street				Street		
(continued)				(continued)		
710	-			710		
				ZIF		
Origin city				Destination city		
Country	Germany	Ξ		Country	Germany	
Freight description:						
Product name*						
State of product*		<u> </u>				
Harzardous material*		🔿 Yes 💿 No				
NHM-No.						
Total weight (t)*						
Weight per transport (in t)*						

	No O Yes
Desired means of transport*	Offene Wagen
Requirements for means of transport	
Requirements for loading of transport	
Requirements for unloading of transport	
Additional information:	
Desired proposal type*	○ price per ton ○ package price ○ other
Desired proposal type* Contact Person	○ price per ton ○ package price ○ other
Desired proposal type* Contact Person Company categories:	<ul> <li>price per ton package price other</li> <li>Railway undertakings</li> <li>Forwarding agents</li> <li>Operators of combined cargo</li> <li>Loading agents</li> </ul>

Figure 68: Form for creating new advertisements for transport requests

The entries in the sections "basic data", "time period" and "loading site of the freight" as well as "unloading site of the freight" happen analogously to the creation of a new advertisement for transport offers.

In the section "freight description" the end-user first enters the name of the freight as a free text and then selects the type of goods.

Freight description:	
Product name*	
State of product*	
Harzardous material*	liquid <mark>gas</mark> o loose
NHM-No.	packaged container
Total weight (t)*	
Weight per transport (in t)*	

Create posting

#### Transports

Figure 69: Selection of the type of goods

Following this, the end-user specifies whether the freight to be transported appertains to dangerous goods. If this is the case, the input mask expands and he is asked to name the dangerous goods class and the UN number of the freight.

Freight description:	
Product name*	
State of product*	gas
Harzardous material*	🦲 Yes 🔿 No
Hazmat classification (RID)	
UN-No.	
NHM-No.	
Total weight (t)*	
Weight per transport (in t)*	

### Figure 70: Selection of "dangerous goods"

In addition to it, the end-user can name the NHM number. The end-user has to state the total weight of the freight in tons as well as the weight per transport (also in tons).

In the section "transport specifics" the end-user decides at first whether he wishes for a means of transportation for his transport request or whether he only needs a traction (as own means of transportation are available).

Transports		
Own means of transport present?*	🖲 No 🔿 Yes	
Desired means of transport*	Offene Wagen 🔄	
Requirements for means of transport		
( and )		a.
Requirements for loading of transport		
		2.00 1.00
Requirements for unloading of transport		

Figure 71: Selection of "means of transportation wished"

If the end-user wants a means of transportation, he is asked to name what kind of means of transportation he wants and what requirements are being put on the means of transportation.

Desired means of transport*	Offene Wagen	
Requirements for means of transport	Offene Wagen Gedeckte Wagen Wagen mit Temperaturbeeinflussung Flachwagen mit 2 Radsätzen Elachwagen mit unabhängigen Radsätzen	
Requirements for loading of transport	Gemische Offen-Flachwagen Drehgestell-Flachwagen Wagen mit öffnungsfähigem Dach Sonderwagen Kesselwagen	(b)
	other	

Figure 72: Selection of the wanted means of transportation

If the wanted means of transportation are not listed in the list box, the end-user can select "other" and describe his wanted means of transportation in a free text field.

Transports			
Own means of transport present?*	🖲 No 🔘 Yes		
Desired means of transport*	other	<u>-</u>	
1	1		
Requirements for means of transport			
( and )			
Requirements for loading of transport			
Requirements for unloading of transport			

Figure 73: Input of an individually wanted means of transportation

If no means of transportation is desired, the end-user is asked to state what kind of means of transportation is available. Analogously to the process for "wanted means of transportation" described above, the end-user can select the option "other" if his means of transportation is not listed in the list box.

Transports		
Own means of transport present?*	🔿 No 💿 Yes	
Type of wagon Requirements for loading of transport	▼ Offene Wagen Gedeckte Wagen	
Requirements for unloading of transport	Wagen mit Temperaturbeeinflussung Flachwagen mit 2 Radsätzen Flachwagen mit unabhängigen Radsätzen Gemischte Offen-Flachwagen Drehgestell-Flachwagen Wagen mit öffnungsfähigem Dach Sonderwagen Kesselwagen other	

Additional information:

Figure 74: Selection of available means of transportation

Additionally, the end-user can provide information on the requirements for the loading and unloading of the means of transportation in two free text fields.

In the section "additional information" the end-user can choose whether he wants an offer with the indication "price per ton" or "price per transport unit" for his request or if a price mark is not necessary.

Additional information:	
Desired proposal type*	🦲 price per ton 🔘 package price 🔘 other
Contact Person	<u> </u>
Company categories:	Railway undertakings
	Forwarding agents
	Operators of combined cargo
	Loading agents
	Create posting

### Figure 75: Selection of the type of the requested offer

The information on the "contact person" and "company category" happens analogously to the creation of an advertisement for transport offers.

With a click on "create an advertisement for a transport request" the end-user finalizes the creation of the advertisement.

### 2.4.3 Uploading advertisements via Excel chart

Apart from the manual entry of advertisements, the software prototype also provides the possibility to upload several advertisements for transport requests with the help of an Excel chart.

## Upload postings

✤ Zurück zur manuellen Eingabe			
You can create multiple postings at or	nce by uploading an excel spreadshe	eet.	
You can download a sample excel fil	<mark>e</mark> (in german).		
Choose the file on your computer:			
	Browse		
Upload postings			

Figure 76: Input mask for uploading several advertisements for transport requests

A click on "download a sample file" directs the user to an exemplary Excel file that describes how advertisements have to be described for uploading.

6	100.	(²_) ≠ i	inserate-transport	tnachfragen [Ko	ompatibilitätsmodus]	- Microsoft Excel nich	tkommerzielle Verw	endung		X
1ª	Start	Einfügen Sei	itenlayout Fo	ormein Date	n Überprüfen	Ansicht Entwic	klertools		0 - 🗖	×
Eii Zwi	nfügen	Calibri + : F K U - ) [ Schrifta	11 • [A <sup>*</sup> A <sup>*</sup> ]   • ] <sup>(</sup> ∆) • <u>A</u> •] rt <sup>(</sup> 5	■ = = E = = 定章 ≫· Ausrichtung	Standard → → → → → → → → → → → → → → → → → → →	Bedingte Form Als Tabelle form Zellenformatvo Formatvorla	iatierung × 🛛 😁 Ein matieren × 📑 Lõs prlagen × 📑 For igen Ze	fügen * Σ * chen * ਭ * mat * ∠ * llen	Sortieren Suchen u und Filtern * Auswähle Bearbeiten	und en *
	A7	+ (o	fx		11					≯
1	A	В	С	D	E	F	G	Н	I	
1	Abgangsbhf Land	Abgangsbhf Name	Abgangsbhf Nr	Bestimmung sbhf Land	Bestimmungsbhf Name	Bestimmungsbhf Nr	Inserat gültig bis (TT/MM/JJJJ)	Produktname	Aggregatszustand	e III
3	Rumänien	Onesti	53530071	<b>Deutschland</b>	Marl	80103911	31.07.2012	Butadien	flüssig	L
4	Deutschland	Heilbronn	80296301	Tschchien	Sokolov	54764555	31.07.2012	Ethanol	flüssig	J
5	Deutschland	Marl	80103911	Deutschland	Saal	80263178	31.08.2012	Nat <mark>riu</mark> mnitrit	verpackt	L.
б		ļ								L
7	4									
8 q										
10										
11										
12										
13 14										
15										
16										
17										
18									1	
20										
21										
22										
23										
24	H Mass	eneingabe Anla	ge2 Tabelle2	/ Tabelle3 /	2/	J K	10		•	
Ber	eit 🞦							100 %	) 0 (	÷

Figure 77: An example of an Excel file for uploading several advertisements

When the file containing own advertisements has been created, it has to be selected in the input mask for uploading advertisements for transport requests.

# Upload postings



### Figure 78: Selection of the Excel file

A click on "upload new advertisements for a transport requests" launches the process.

# Demontage Sprenkler AG

Transport offers	Transport requests	Profile Rev	ews People		Invalid posting
ALL TRANSPORT R	EQUESTS				
lere you can see a	II the transport request	is.			
The highlighted p	ostings have been upl	oaded and saved	to the spot exchange:		
NUMERIC ID	ORIGIN	DESTINATIO	N FIRST TRANSPORT	FREQUENCY	COMPANY
#N.000.508	Karlsruhe	Karlsruhe	10/17/2012	once	Demontage Sprenkler AG
#N.000.506	Paderborn	Baden	10/11/2012	monthly	Demontage Sprenkler AG
#N 000 507	нален	Stuttoart	12/24/2012	weekly	Demontarie Sprenkler AG

### Figure 79: Successful upload of several advertisements

After the process is finalized, the newly created advertisements are being highlighted in yellow in the advertisement overview.

## 2.4.4 Browsing through advertisements

Just as with advertisements for transport offers, the software prototype makes it possible to filter the advertisements according to transport requests.

The (combinable) filters for advertisements for transport requests are:

- 1. advertising company
- 2. postcode area of the loading and unloading site
- 3. place of the loading and unloading site
- 4. station of the loading and unloading site
- 5. full-text search

The features of the listed filters operate analogously to the ones for advertisements for transport offers.

## 2.5 Companies

## 2.5.1 Company profile

Every company registered with the system of the online freight exchange has a profile that is accessible for all other end-users of the software prototype. The company profile is to give other end-users that are interested in the company the possibility to get a quick overview of its advertisements.

# Demontage Sprenkler AG

Transport offers Transport	requests Profile Reviews People			🖌 Edit profile
Who works here?	?			
		COMPANY IN	FORMATION	
CONTACT INFORMATION		🚊 Demont	age Sprenkler AG	R.
Martin Sprenkler		Address	Wallstr. 56-58	
Chief Executive Officer		ZIP	44567	
Phone	+49 (0) 234 569986-1	City	Bochum	
Fax	+49 (0) 234 569986-55	Country	Deutschland	
E-Mail	m.sprenkler@example.org	Phone	# +49 (0) 234	569986-0
Web	http://example.org/team/m.sprenkler	Fax	📇 +49 (0) 234	569986-55
		E-Mail	🖂 demontage	@example.org
		Web	ce http://exam	ple.org
		Commerci	al register entry	n'
CONTACT INFORMATION		-		
Bettina Sprenkler		VAT-No.		
Chief Financial Officer		8		
Phone	+49 (0) 234 569986-2	O View all	nections	
Fax	+49 (0) 234 569986-55	O View an	postings	
Web	http://example.org/team/b.sprenkler			

#### Figure 80: Company profile

In the detail view the interested user is firstly presented with the contact information of each employee. On the sidebar, the general contact information of the company (address, phone, fax, e-mail and internet address) as well as information on the entry in the Commercial Register and the sales tax identification number is situated. The button "show advertisements" directs the end-user to the offers of the company (alternatively, the corresponding sub-navigation point "offers" at the top left side can be used).

### 2.5.2 Offers

ab #A.000.379

Under the sub-navigation point "offers", all advertisements for transport offers of the current company can be found.

### Demontage Sprenkler AG

Bremen

Wiesbaden

Transport offers	Transport requests	Profile	Reviews	People		Invalid posting
ALL TRANSPORT OF	FERS					
Here you can see all	the transport offers.					
NUMERIC ID	ORIGIN	DES	STINATION	FIRST TRANSPORT	FREQUENCY	COMPANY
🚌 #A.000.454	Augsburg	Bre	men	08/11/2012	once	Demontage Sprenkler AG
📖 #A.000.381	Baden-Baden	Pad	lerborn	12/05/2012	weekly	Demontage Sprenkler AG
A.000.382	Hagen	Ess	en	04/18/2013	once	Demontage Sprenkler AG

yearly

Demontage Sprenkler AG

12/25/2012

### 2.5.3 Requests

Under the sub-navigation point "requests", the advertisements for transport requests of the current company are located.

# Demontage Sprenkler AG

Transport offers	Transport requests	Profile Reviews	People		Invalid postin
ALL TRANSPORT REC	QUESTS				
Here you can see all	the transport requests	,			
NUMERIC ID	ORIGIN	DESTINATION	FIRST TRANSPORT	FREQUENCY	COMPANY
#N.000.508	Karlsruhe	Karlsruhe	10/17/2012	once	Demontage Sprenkler AG
m#N.000.506	Paderborn	<u>Baden</u>	10/11/2012	monthly	Demontage Sprenkler AG
= #N 000 507	Hagen	Stuttoart	12/24/2012	weekly	Demontage Sprenkler AG

### Figure 82: Transport requests of a company

### 2.5.4 Reviews

Under the sub-navigation point "reviews", the reviews of the company are situated.

## All reviews

All Reviews Approved Reviews Unapproved Reviews
ALL REVIEWS
Here you can see the reviews for your company.
31 Jul 10:36 Review by Deborah Baker (Schütte GmbH)
Abwicklung war sehr gut, schneller Versand der Fracht, klar strukturierte Homepage incl. Angaben
🔒 30 Jun 11:22
Review by Richard Robinson (Salazar AG) Leider nicht zufrieden!
10 May 11:01
Freundliche Mitarbeiter, guter Preis, alles wunderbar geklappt
15 Apr 20:14
Review by Hugh Kirk (Berger GmbH) Sehr guter Service, gerne wieder!

### Figure 83: Overview of all reviews of a company

Already published reviews are highlighted in green, whereas still not surveyed reviews are highlighted in red. A click on a still not checked review directs the user to its detail view.

## Review

+ Back to overview	Approve this review	Delete this review				
REVIEW BY DEBORAH	BAKER (SCHÜTTE GMBH)				WHO WROTE THIS	REVIEW?
Abwicklung war sehr g Angaben wie alles funl	ut, schneller Versand der F ktioniert.	racht, klar strukturierte Homepa	ge incl.	CONTACT I	NFORMATION	<ul> <li>View profile</li> </ul>
Man wusste jederzeit v	vo die Waren sind, ebenso	erhielt man sofort nach Eingan	g der Waren eine Nachricht.	Deborah B	aker	
Verbessert werden soll Kommunikation war se War am Anfang sehr si enttäuscht und die Abv	tte noch, dass mitgeteilt wi hr effizient und kundenfreu keptisch, hab mich dann do vicklung war sehr seriös ur	d, wenn Verzögerungen im Bet Indlich, nur leider manchmal ni Ich entschlossen, es zu probier Id zügig.	iebsablauf auftreten. Die ht sehr ausführlich. en. Ich wurde nicht	Phone E-Mail Web	i 011-36-67-267	2 ette.dev nuette.dev/team
ch war mit dem Anbiet Ort. Danke.	er sehr zufrieden, habe eir	en besseren Service erhalten,	als bei einem Anbieter vor	COMPANY	NFORMATION	<ul> <li>View profile</li> </ul>
ich werde Sie auf jeder nehmen.	n Fall weiterempfehlen und	l auch bei einem nächsten Trar	sport wieder in Anspruch	📄 Schütte	e GmbH	
				ZIP	2681	
				City	Wilthen	
				Country	Deutschland	
				Country Phone	Deutschland	2670
				Country Phone E-Mail	Deutschland	2670 ette.dev

Figure 84: Detail view of a review

In the detail view, the checking user can see the text of the review, the reviewing person and its company. On the navigation bar, he has the possibility to publish or delete the review.

## Review

Back to overview     Delete this review		
THIS REVIEW IS PUBLISHED!	WHO WROTE T	HIS REVIEW?
REVIEW BY DEBORAH BAKER (SCHÜTTE GMBH)		
Abwicklung war sehr gut, schneller Versand der Fracht, klar strukturierte Homepage incl. Angaben wie alles funktioniert.	CONTACT INFORMATION	<ul> <li>View profile</li> </ul>
/an wusste jederzeit wo die Waren sind, ebenso erhielt man sofort nach Eingang der Waren eine Nachricht.	Phone 011-36-67-	2672
/erbessert werden sollte noch, dass mitgeteilt wird, wenn Verzögerungen im Betriebsablauf auftreten. Die Kommunikation war sehr effizient und kundenfreundlich, nur leider manchmal nicht sehr ausführlich.	E-Mail 🔀 dbaker@s Web 📾 http://www	chuette.dev schuette.dev/team
Var am Anfang sehr skeptisch, hab mich dann doch entschlossen, es zu probieren. Ich wurde nicht enttäuscht und die Abwicklung war sehr seriös und zügig.		
ch war mit dem Anbieter sehr zufrieden, habe einen besseren Service erhalten, als bei einem Anbieter vor Drt. Danke.	COMPANY INFORMATION	<ul> <li>View profile</li> </ul>
ch werde Sie auf jeden Fall weiterempfehlen und auch bei einem nächsten Transport wieder in Anspruch	in Schütte GmbH	
lenmen.	City Wilthen	
	Country Deutschlan	d
	Phone 📑 011-36-	67-2670
	E-Mail 🖂 info@so	chuette.dev
	Web @ http://w	ww.schuette.dev

Figure 85: Detail view of the review just published

If the user decides to publish the review, a green notice appears saying that the review has been published on the company's profile.

## All reviews

All Reviews Approved Reviews Unapproved Reviews
ALL REVIEWS
Here you can see the reviews for your company.
🔒 31 Jul 10:36
Review by Deborah Baker (Schutte GmbH) Abwicklung war sehr gut, schneller Versand der Fracht, klar strukturierte Homepage incl. Angaben
10 Jun 11:22
Review by Richard Robinson (Salazar AG) Leider nicht zufrieden!
10 May 11:01
Review by Ruth Jefferson (Hentschel AG) Freundliche Mitarbeiter, guter Preis, alles wunderbar geklappt!
15 Apr 20:14
Review by Hugh Kirk (Berger GmbH) Sehr guter Service, geme wieder!

### Figure 86: Overview of all reviews of a company including the newly published review

In the overview of all reviews the just published review appears also highlighted in green.

## 2.5.5 Users

Under the sub-navigation point "users", the users of the company are situated.

## **Overview:** People

Transport offers	Transport requests	Profile Reviews People	🗲 Edit profile
ALL PEOPLE			📌 Create another User
Here you can see a	all the people in your c	ompany.	
NAME		JOB DESCRIPTION	
Mrs. Caroline Am	ipel	Logistics Trainee	📌 Edit Contact
Mrs. Anette Baun	nann	Junior Logistics Manager	📌 Edit Contact
Mr. Bernhard Bau	umann	Junior Logistics Manager	📌 Edit Contact
Mr. Jan Etterich		Junior Logistics Manager	📌 Edit Contact
Mrs. Kerstin Fisc	her	Logistics Trainee	📌 Edit Contact
Mr. Martin Kowall	la	Senior Logistics Manager	📌 Edit Contact
Mr. Peter Krause		Senior Logistics Manager	📌 Edit Contact
Mr. Marius Müller	5	Logistics Trainee	📌 Edit Contact
Mr. Martin Sprenk	kler	Chief Executive Officer	📌 Edit Contact
Mrs. Bettina Spre	enkler	Chief Financial Officer	📌 Edit Contact

Figure 87: User overview

End-users issued with the corresponding privileges can edit the user accounts and the personal data of other users and create new users.

The data of the users of the software prototype is divided into the core data, like the user name and the password, as well as the personal data, like the first name and surname. Every user can change his data at any time within the system of the online freight exchange.

## Edit User

EDIT USER	
Login credentials Username E-Mail	demo_user02         Choose a username to log in to the service         b.sprenkler@example.org         Enter your e-mail address here
Change password (optional)	
Password	Choose your password carefully
Password (again)	Please repeat your password
Notifications (optional)	Notify by email
User Roles	<ul> <li>Executive</li> <li>Regular employee</li> <li>Trainee/Intern</li> </ul>
	Save changes

## Figure 88: Input mask for editing the core data of a user

The core data of a user is divided into his login data, his preferences concerning notifications and his privileges.

Login credentials Username	demo_user02		
	Choose a username to log in to the service		
E-Mail	b.sprenkler@example.org		
	Enter your e-mail address here		

### Figure 89: Input mask for the login credentials of a user

The user name and the e-mail address serve within the core data as an authentication of the user in the system of the online freight exchange. The user name functions as an identification of the user when logging in while the e-mail address serves the sending of notifications or of a new password. Contrary to the e-mail address entered within the personal data, the e-mail address entered here is not visible to the public.

Change password (optional)	
Password	
	Choose your password carefully
Password (again)	
	Please repeat your password

Figure 90: Input fields for changing the password of a user

The password of a user can be changed optionally with every editing process. For this, the new password has to be entered two times into the input fields depicted in figure 90. If these input fields are skipped, the password of the user stays unchanged.

Notifications	(optional)
11011100110110	(optional)

Notify by email

### Figure 91: Input field for the notification settings

Every user can decide whether he wants to check the notifications send by the software prototype only within the system of the online freight exchange or if he wants to subscribe them via e-mail as well. In the second case, all generated notifications are sent to the e-mail address entered in the core data.

User Roles	Executive
	🧭 Regular employee
	Trainee/Intern
	Save changes

### Figure 92: Input field for the privileges of a user

All users of the online freight exchange are subjected to a rights management that is based on individual privileges. End-users issued with the corresponding privileges can edit the notifications of other users of the relevant company. The more privileges a user has, the more authority has he in the system of the online freight exchange.

In the implementation at hand, the following restrictions apply to the users:

- Holders of the authorization "Executive/board member" are authorized to create new users within their company and to edit or delete existing users. Only these especially authorized users see the control elements depicted in figure 92 when editing a user account.
- Holders of the authorization "dispatcher" are authorized to create advertisements and reviews on behalf of their company.

• Holders of the authorization "other employee" are only authorized to log in the system of the online freight exchange and to sift advertisements, profiles as well as reviews of other companies – for example for research purposes –on behalf of their company.

As described at the beginning, each user is equipped with personal data in addition to the core data. In the following, it will be shown which personal data a user can supply via the software prototype.

Edit persor	
Edit User Account	Ise as template         Delete
PERSONAL INFORMA	TION
Personal information	ation
Gender*	◯ Mr. 💿 Mrs.
Forename*	Bettina
Surname*	Sprenkler
Job Description	Chief Financial Officer
Phone	+49 (0) 234 569986-2
Fax	+49 (0) 234 569986-55
E-Mail	
Web	example.org/team/b.sprenkler
Interface Language*	German 💌
	Save changes

#### Figure 93: Input mask for editing the personal data of a user

The personal data of a user is divided into his personal information (name, job description) as well as his contact information.

Personal information	
Gender*	🔘 Mr. 📵 Mrs.
Forename*	Bettina
Surname*	Sprenkler
Job Description	Chief Financial Officer

### Figure 94: Personal data of a user

Beyond that, all users can provide comprehensive contact information.

Page	64
------	----

+49 (0) 234 569986-55			
example.org/team/b.sprenkler			
German 🗾			
	German	German 💌	German 🗾

#### Figure 95: Contact information of a user

The entered contact information of a user is then visible on the company profile. The user interface of the online freight exchange appears to the user in the language chosen under "user language" (in the implementation at hand German and English).

## 2.5.6 Expired and future advertisements

Under the sub-navigation point "expired & future advertisements", those advertisements of the company are situated whose validity period defined by the company has elapsed or whose validity period has not yet begun.

## Demontage Sprenkler AG

Transport offers	Transport requests	Profile	Reviews Pe	ople		Invalid po
LL TRANSPORT OF	FFERS					
ere you can see a	II the transport offers.	D	ESTINATION	FIRST TRANSPOL	FREQUENCY	COMPANY
lere you can see a NUMERIC ID D #A.000.387	II the transport offers. ORIGIN Moers (#8000644)	D	ESTINATION	FIRST TRANSPOR	F FREQUENCY once	COMPANY Demontage Sprenkler AG

Figure 96: Expired and future advertisements of a company

The navigation point "expired & future advertisements" is only available when viewing the own company. Expired and future advertisements of other companies cannot be viewed.

## 2.5.7 Subscribed companies

All end-users of the online freight exchange have the possibility to specifically highlight the advertisements of other companies. The advertisements of a subscribed company are highlighted in all overviews. This feature can be used, for example, to specifically highlight advertisements of companies whose business branch is in accord with the own one and whose advertisements are consistently of interest for the own company.

# Schütte GmbH

Transport offers	Transport requests Profile	✤ Write a review! Sui	oscribed to company	Ignore company
Who work	s here?			
		COMPAN	Y INFORMATION	
CONTACT INFORMA	TION	i Schü	tte GmbH	
Deborah Baker		ZIP	2681	
Phone	011-36-67-2672	City	Wilthen	
E-Mail	dbaker@schuette.dev	Country	Deutschland	
Web	http://www.schuette.dev/team	Phone	011-36-67-26	70
		E-Mail	info@schuet	te.dev
		Web	co http://www.sc	chuette.dev
		Comme	rcial register entry	

Figure 97: Company profile – advertisements are being highlighted

After the user has subscribed to the company via the button "highlight advertisements", the advertisements of this company are being highlighted in color in the overviews.

### All transport requests switch to transport offers

Filter by origin ZIP	Filter by destinatio	n ZIP			
ALL TRANSPORT REQ	UESTS				
Here you can see all t	he transport requests.				
NUMERIC ID	ORIGIN	DESTINATION	FIRST TRANSPORT	FREQUENCY	COMPANY
#N.000.521	Hagen	Karlsruhe	05/17/2013	yearly	Lüke GmbH
m#N.000.514	Bremen	Essen	12/30/2012	yearly	Zink GmbH
#N.000.515	Wiesbaden	Stuttgart	12/07/2013	yearly	Burghardt AG
#N.000.516	Bremen	<u>Hagen</u>	05/07/2013	monthly	Kretschmer AG
m#N.000.517	Wiesbaden	Stuttgart	05/07/2013	weekly	Petersen AG
#N.000.512	Bremen	Karlsruhe	09/23/2013	monthly	Neuber AG
#N.000.513	Karlsruhe	Bremen	03/08/2013	yearly	Schall AG
#N.000.511	Paderborn	Bremen	07/28/2013	weekly	Zink GmbH
#N.000.508	Karlsruhe	Karlsruhe	10/17/2012	once	Demontage Sprenkler AG
m#N.000.506	Paderborn	Baden	10/11/2012	monthly	Demontage Sprenkler AG
m#N.000.507	Hagen	Stuttgart	12/24/2012	weekly	Demontage Sprenkler AG
#N.000.502	Bremen	Augsburg	08/11/2012	once	Schütte GmbH
m#N.000.503	Paderborn	Bremen	07/02/2013	monthly	Schütte GmbH
m #N.000.505	Wiesbaden	Wiesbaden	03/20/2013	monthly	Jäckle GmbH

Figure 98: Overview – specific advertisements are being highlighted

The graphic highlighting of the advertisements of a subscribed company ranges over all views, i.e. overviews, full-text searches as well as filtered lists.

## 2.5.8 Ignored companies

All end-users of the online freight exchange have the possibility to purposefully ignore advertisements of other companies. The advertisements of an ignored company are being hidden in all overviews. This feature can be used, for example, to specifically hide advertisements of companies whose business branch is not in accord with the own one and whose advertisements are of no interest to the own company.

## Schütte GmbH

Transport offers	Transport requests Profile	• Write a review!	Subsc	ribe to company	Company ignored
Who work	s here?				
		co	MPANY II	FORMATION	♥ View profile
CONTACT INFORMA	TION		Schütte	GmbH	
Deborah Baker		Z	P	2681	
Phone	011-36-67-2672	С	ity	Wilthen	
E-Mail	dbaker@schuette.dev	C	ountry	Deutschland	
Web	http://www.schuette.dev/team	P	hone	011-36-67-2	670
		E	-Mail	🖂 info@schue	tte.dev
		W	/eb	e http://www.s	chuette.dev
		C	ommerc	ial register entry	

### Figure 99: Company profile – advertisements are being hidden

After the user has ignored the company via the button "ignore advertisements", the advertisements of this company are being hidden in the overviews.

### All transport requests Switch to transport offers

Filter by origin ZIP	Filter by destinatio	n ZIP			
ALL TRANSPORT REQ	UESTS				
Here you can see all t	ne transport requests.				
NUMERIC ID	ORIGIN	DESTINATION	FIRST TRANSPORT	FREQUENCY	COMPANY
#N.000.516	Bremen	Hagen	05/07/2013	monthly	Kretschmer AG
#N.000.517	Wiesbaden	Stuttgart	05/07/2013	weekly	Petersen AG
#N.000.512	Bremen	Karlsruhe	09/23/2013	monthly	Neuber AG
#N.000.513	Karlsruhe	Bremen	03/08/2013	yearly	Schall AG
#N.000.511	Paderborn	Bremen	07/28/2013	weekly	Zink GmbH
m#N.000.508	Karlsruhe	Karlsruhe	10/17/2012	once	Demontage Sprenkler AG
#N.000.506	Paderborn	<u>Baden</u>	10/11/2012	monthly	Demontage Sprenkler AG
#N.000.507	Hagen	Stuttgart	12/24/2012	weekly	Demontage Sprenkler AG
#N.000.505	Wiesbaden	Wiesbaden	03/20/2013	monthly	Jäckle GmbH

Figure 100: Overview – specific advertisements are being hidden

To get a list of all subscribed and ignored companies, the users can call up the business directory.

## 2.5.9 Business directory

With the business directory a catalogue of all registered companies exists within the software prototype. The company list can be filtered according to name and registration point as well as to subscribed and ignored companies via the buttons on the navigation.

Deutschland

Deutschland

Deutschland

Deutschland

Deutschland

Deutschland

Deutschland

## Companies

A - Z Newest first			Favored Companies	Ignored Companies
COMPANIES				
Here you can see all companies.				
NAME	ZIP	CITY	COUN	FRY
🚊 Alexandra Kwee	47598	Neustadt	Deuts	chland
📄 ap genova				
Bargelink GmbH	46509	Xanten	Deuts	chland
📄 Barnett GmbH	54619	Reiff	Deuts	chland
📄 Berger GmbH	82380	Peißenberg	Deuts	chland
🚊 Breit GmbH	70192	Stuttgart	Deuts	chland
Burghardt AG	27321	Morsum	Deuts	chland

44567

49762

98528

21079

34355

Bochum

Fresenburg

Hamburg

Staufenberg

Suhl

1000	-	- 12 A	- 112	- 1-			1-1	
1000	-r	n		$c \cdot r$	164	m		-
100		- 01	111	<b>M</b> (1)		***	-	

Cargo-Trans

Emons Enders GmbH

🚊 Fersti AG

Filog

直 Filog 2

🚊 Demontage Sprenkler AG

🚊 DPD GeoPost (Deutschland) GmbH

📄 Freight Exchange Service Provider

Figure 101: Business directory sorted by name

## Companies

A - Z Newest first			Favored Companies	Ignored Companies
COMPANIES				
Here you can see all companies.				
NAME	ZIP	CITY	COUN	ITRY
🚊 HSL Logistik GmbH				
🛄 ap genova				
E France				

In ap genova			
🚊 Emons			
<u>∭</u> MWP GmbH	12345		Deutschland
📄 Filog 2			
🚊 Filog	21079	Hamburg	Deutschland
🚊 Suppenkasper	80802	München	Deutschland
🚊 DPD GeoPost (Deutschland) GmbH			
<u>⊫</u> RV			
🚊 Mwp gmbh			
🚊 Alexandra Kwee	47598	Neustadt	Deutschland
🚊 SpiritosoniSpA			
🚊 Glocke GmbH	6369	Großpaschleben	Deutschland
🚊 Ulbrich GmbH	58099	Hagen	Deutschland
📄 Vogler AG	91474	Langenfeld	Deutschland
🚊 Fröhlich GmbH	34355	Staufenberg	Deutschland
🚊 Jäckle GmbH	55566	Bad Sobernheim	Deutschland

Figure 102: Business directory sorted by registration point

# Companies

A - Z Newest first			Favored Companies	Ignored Companies
COMPANIES				
Here you can see all companies.				
NAME	ZIP	CITY	COUNTRY	
🚊 Breit GmbH	70192	Stuttgart	Deutschland	
🚊 Burghardt AG	27321	Morsum	Deutschland	
Enders GmbH	49762	Fresenburg	Deutschland	

### Figure 103: Subscribed companies

# Companies

s
---

### COMPANIES

Here you can see all companies.

NAME	ZIP	CITY	COUNTRY
🚊 Brockhaus AG	71717	Beilstein	Deutschland
🚊 Salazar AG	66484	Kleinsteinhausen	Deutschland
🚊 Schaub AG	47226	Duisburg	Deutschland
🚊 Schütte GmbH	2681	Wilthen	Deutschland

Figure 104: Ignored companies

# 2.6 Additional features

## 2.6.1 Notifications

Through conversations with practice partners in the course of the development of the software prototype it has become clear that end-users would appreciate it to be informed about new advertisements in the system of the online freight exchange. Also, it became clear that they would prefer to receive the information about new advertisements via e-mail so that they would not have to log in the system of the online freight exchange.

Therefore, a module has been designed and implemented that permits to define settings that decide if, for example, a new advertisement for a transport request is attractive to a specific end-user or not. It has been decided that the settings underlying these decisions have to be defined by the endusers themselves and that they should be individually configurable.

The notifications are generated within the system of the online freight exchange and can be optionally subscribed by the end-users via e-mail.

At the top right of the navigation bar a number appears that is highlighted in red in case of unread notifications and that states how many notifications have arrived for the user.

Stations	New & Interesting	12	Demontage Sprenkler AG	Bettina Sprenkler	🗗 Logout
t offers:	م		Create transport offer	Create transport request	
	Show more options				

Figure 105: Notification indicator on the navigation bar

With a click on the number, the end-user is directed to an overview of the notifications generated for him.

Notifications are being sent for three kinds of actions:

- 1. the creation of advertisements for transport offers,
- 2. the creation of advertisements for transport requests and
- 3. the creation of reviews of the own company.

# New & interesting

Overview	Transport requests	Transport offers	Reviews	Notification setting:
NOTIFICATIO	NS			
Here <mark>yo</mark> u car	ı see postings and revi	ews that might me of	nterest for you.	
Mark all as	read'			
#A.000.381	Gomadingen - Marne			
#N.000.502	Gallmersgarten - Bad	Schussenried		
#A.000.379	Seevetal - Neuenweg			
#A.000.375	Geretsried - Grevesmi	ihlen		
#N.000.507	Volkenschwand - Sch	äftlarn		
#A.000.374	Frauenberg - Jagstha	usen		

Navigation makes it possible to filter the present notifications according to three categories. Thus, only those notifications can be specifically viewed that, for example, deal with relevant advertisements for transport requests.

New & interesting	
Overview Transport requests Transport offers Reviews	Notification settings
NOTIFICATIONS	
Here you can see postings and reviews that might me of interest for you.	
Mark all as 'read'	
#N.000.507 Volkenschwand - Schäftlarn	
#N.000.502 Gallmersgarten - Bad Schussenried	

### Figure 107: Overview of all notifications concerning advertisements for transport requests

New &	interesting				
Overview	Transport requests	Transport offers	Reviews		Notification settings
NOTIFICATIO	NS				
Here you car	n see postings and rev	iews that might me of	interest for you.		
Mark all as	'read'				
#A.000.381	. Gomadingen - Marne	69 <b>-</b>			
#A.000.379	Seevetal - Neuenweg	1			
#A.000.375	Geretsried - Grevesm	ühlen			
#A.000.374	Frauenberg - Jagstha	iusen			

### Figure 108: Overview of all notifications concerning advertisements for transport offers
New &	interesting			
Overview	Transport requests	Transport offers	Reviews	Notification settings
NOTIFICATIO Here you car	NS I see postings and revi	ews that might me c	f interest for you.	
Mark all as	'read'			

#### Figure 109: Overview of all notifications concerning the reviews of the company

If there are no notifications in a category, the view concerned is empty as Figure 109 shows.

In order to determine about which advertisements one wants to be informed in this way, the endusers have to define settings. These settings stipulate under which circumstances they want to be informed about a new advertisement. A click on "notification settings" directs the users to these settings.

#### Notification settings

Overview	Transport requests	Transport offers	Reviews	Notification settin
′ou can edit,	create and delete conc	litions for notification	S.	
New condit	tion fo <mark>r transport</mark> offers	New condition f	r transport requests	
SET FOR T	RANSPORT REQUEST			Delete conditio
Origin cit	y is Rotterdam			Edit Delete
Products	state is liquid			Edit Delete
Add cone	dition			
SET FOR T	RANSPORT REQUEST			Delete conditio
Origin cit	y is Frankfurt			Edit Delete
Frequen	cy is weekly			Edit Delete
First tran	sport at is 24/12/2012			Edit Delete
Add cond	dition			

#### **Figure 110: Notification settings**

In Figure 110 one condition concerning advertisements for transport requests as well as a condition regarding advertisements for transport offers are depicted. The shown end-user receives notifications for all transport requests that specified "Rotterdam" as their loading site and "liquid" as their

cargo type. Besides, he receives notifications concerning all advertisements for transport offers that specified "Frankfurt" as their loading site and "weekly" as their frequency and whose transports are available from 24.12.2012.

Such conditions can be added by clicking on the buttons "new condition for offers" as well as "new condition for requests". Existing conditions can be deleted via "delete condition". The modification of settings is possible by deleting or adding particular conditions.

Thus, for example, the first setting in Figure 110 can be extended by the condition that the advertisements for transport requests coming into question should be available from 01.12.2012. For this, the end-user first clicks on "add condition..." in order to create a new condition.

SET FOR TRANSPORT REQUEST	Delete condition
Origin city is Rotterdam	Edit Delete
Product state is liquid	Edit Delete
Add condition	
SET FOR TRANSPORT REQUEST	Delete condition
Origin city is Frankfurt	Edit Delete
Frequency is weekly	Edit Delete

Figure 111: Adding a new condition

Afterwards, the end-user can choose for which attribute of the advertisement the condition should apply. He chooses "available from:".

SET FOR TRANSPORT REQUEST	Delete condition
Origin city is Rotterdam	Edit Delete
Product state is liquid	Edit Delete
Origin city Destination city Frequency	
First transport at Product name SE Product state Hazmat	Delete condition
NHM-Nr. Gesamtgewicht t	Edit Delete

Figure 112: Selection of a comparative attribute

Next, a text field appears in which the end-user enters his specification for the value of the attribute "Available from:".

SET FOR TRANSPORT REQUEST	Delete condition
Origin city is Rotterdam	Edit Delete
Product state is liquid	Edit Delete
First transport at      is      12/01/2012     Save condition	
SET FOR TRANSPORT REQUEST	Delete condition
Origin city is Frankfurt	Edit Delete

#### Figure 113: Input of a reference value

With a click on "save settings", the end-user saves the additional condition for the extended setting.

SET FOR TRANSPORT REQUEST	Delete condition
Origin city is Rotterdam	Edit Delete
Product state is liquid	Edit Delete
First transport at is 12/01/2012	Edit Delete
Add condition	
SET FOR TRANSPORT REQUEST	Delete condition
Origin city is Frankfurt	Edit Delete

Figure 114: New condition saved for the first setting

Now, the altered setting is active and only notifications concerning advertisements for transports request are being created that fulfill all conditions.

## 2.6.2 Station directory

The station directory shows all stations registered in the system of the online freight exchange.

# Stations

#### ALL STATIONS

Here you can see all stations.

NAME	NUMERIC ID				
's-Hertogenbosch	8400319	Transport offers originating from here	Transport offers destined to here	Transport requests originating from here	Transport requests destined to here
's-Hertogenbosch Oost	8400320	Transport offers originating from here	Transport offers destined to here	Transport requests originating from here	Transport requests destined to here
't Harde	8400388	Transport offers originating from here	Transport offers destined to here	Transport requests originating from here	Transport requests destined to here
Aachen Hbf	8000001	Transport offers originating from here	Transport offers destined to here	Transport requests originating from here	Transport requests destined to here
Aachen Schanz	8070704	Transport offers originating from here	Transport offers destined to here	Transport requests originating from here	Transport requests destined to here
Aachen Süd(Gr)	8000403	Transport offers originating from here	Transport offers destined to here	Transport requests originating from here	Transport requests destined to here
Aachen West	8000404	Transport offers originating from here	Transport offers destined to here	Transport requests originating from here	Transport requests destined to here
Aachen-Rothe Erde	8000406	Transport offers originating from here	Transport offers destined to here	Transport requests originating from here	Transport requests destined to here
Aadorf	8506013	Transport offers originating from here	Transport offers destined to here	Transport requests originating from here	Transport requests destined to here
Aadorf, Bahnhof	8573363	Transport offers originating from here	Transport offers destined to here	Transport requests originating from here	Transport requests destined to here

Figure 115: Overview of all stations

To each listed rail station, an overview of all advertisements for transport offers and transport requests can be called up.

#### 2.6.3 Contact form

The end-users of the software prototype have the possibility to address themselves at any time to the operator of the online freight exchange via a contact form.

#### Contact

# CONTACT OUR SUPPORT STAFF Type your question or suggestion below, and we will contact you shortly!

Submit request

A free text field for suggestions and criticism is available for end-users. Its content is being sent with a click on "submit" via e-mail to an e-mail address defined in the operator interface.

# **3** Features for the operators of the software prototype

# 3.1 Preliminary remark und registration

In what follows, it will be demonstrated how operators can manage the system of the online freight exchange. It should be noted that the deployment of features for the operators of the software prototype had less priority when developing the software than those features for the potential end-users of the software prototype.

Nevertheless, basic features had been implemented that demonstrate which requirements have to be met by the administration interface in order to serve as a useful instrument to the operators of an online freight exchange.



Figure 117: Link to the administration interface

The operators of the online freight exchange see an additional navigation point in the main navigation of the software prototype. With a click on "administration" the operators are directed to the user interface of the software prototype accessible only by them.

# 3.2 System assistant

## 3.2.1 Homepage

When starting the application server for the first time, the system assistant helps the operators to configurate the software prototype. However, the system assistant can be also called up anytime in the course of the operation in order to run the tasks bound to it anew.

## Welcome

ADMIN ACCOUNT			
The software just created your admin account. You can customize this account by clicking the button above:	SETTINGS		
لله Edit your admin user	You can access the applications settings by clicking the button above:		
	Open Settings		
DEMO COMPANY			
You can modify the demo company by clicking the button above:	LOCALIZATION		
Create a demo company	You can access the 'tolk' localization interface by clicking the button above:		
	Open Tolk		
	You can also access the main 'tolk' rake tasks by clicking the buttons above:		
	யீ Dump all! Sync!		
	Import secondary locales!		

Figure 118: System assistant

The features of the system assistant encompass the editing of the Admin user, the settings, the translations as well as the demo company.

## 3.2.2 Editing the Admin-user

By means of the system assistant, the core data of the administrator (Admin user) logged in the system can be edited.

### Edit User

EDIT USER	
Required Field Hint	
Login credentials	
Username	admin Choose a username to log in to the service
E-Mail	admin@example.org Enter your e-mail address here
Change password (optional) Password Hint	
Password	Choose your password carefully
Password (again)	Please repeat your password
Notifications (optional)	□ Notify by email

#### Figure 119: Input mask for editing the core data of the Admin user

The input fields of the input mask for editing the core data of the Admin user depicted partially in Figure 119 is identically equal to the standard input mask for the user core data and, therefore, will not be discussed elaborately again at this point. Its special attribute is merely that it enables the operator to easily edit the core data of the Admin user.

### 3.2.3 Managing the demo company

Furthermore, the software prototype allows the easy creation and management of a "demo company", i.e. a company for demonstration purposes that is registered with the system of the software prototype along with fictive employees and advertisements.

#### **Demo Company**

CREATE OR RESET THE DEMO COMPANY			
Administrate your demo company.	COMPANY IN	FORMATION	<ul> <li>view profile</li> </ul>
There is a demo company. Click the profile in the sidebar to view their profile or the link below	to destroy it: Demontage	Sprenkler AG 🤺 I	Edit info
	Address	Wallstr. 56-58	
+ Destroy demo company	ZIP	44567	
Create transport requests in demo company 14 transport requests present.	City	Bochum	
	Country	Deutschland	
	Phone	+49 (0) 234 569	986-0
	Fax	+49 (0) 234 569	986-55
	E-Mail	demontage@ex	cample.org
	Web	http://example.	org

Figure 120: Overview of the demo company

The purpose of the demo company is to be able to present an exemplary company within the online freight exchange to potential end-users of the software prototype. The end-users can log in as employees of the demo company and change the company itself as well as its advertised transport offers and transport requests. Moreover, they can make use of all features of the software prototype provided for end-users (e.g. creating new advertisements or writing reviews).

After the completion of the demonstration an administrator can reset the demo company by means of the features described above and, thus, undo all effected changes. The demo company (then initiated anew) can thus be demonstrated to another group of potential end-users.

## **3.2.4** Managing the settings

All settings registered in the system of the online freight exchange can be listed by means of the navigation point "company". Preferences are being used by the software prototype to make installation-specific configurations possible without adapting the source code of the software prototype. Thus, for example, the standard language of the software prototype can be changed to "German".<sup>1</sup>

# All Settings

1 - 100 A - Z Newest first	Reimport default values
NAME	VALUE
just_set_up Indicates whether or not the prototype has just been set up.	1
name Name of the running application.	Freight Exchange
reviews.highlight_above How many published reviews does a company need to have to get highlighted in search results.	5
demo_mode Is the application running in demo mode?	0
support_email E-Mail-Address for receiving user feedback	contact@example.org
language The default language of the application.	de
domain The domain under which the application is running.	pim-code24.wiwinf.uni-due.de
contact_info.complete_percentage How much contact info has to be filled out to make a profile 'complete'.	0.5
contact_info.default_country_code Default Country Code	49

Figure 121: Overview of all configuration variables

The operators have the possibility to sort the list by ID (identification number) or by name in ascending order and by registration point in descending order as well as to browse the list by means of a full text search for individual words.

<sup>1)</sup> To that end, set the variable "language" under "settings" to the value "de".

## Edit setting

Name*	support_email	
Wert	rene.foehring@pim.uni-due.de	
		ä
	Save changes	

Figure 122: Editing the configuration variables

In Figure 122 it is shown exemplary how the value of the configuration variable "support e-mail" is changed. This configuration variable determines the e-mail address to which the software prototype sends the Feedback gathered within the contact form.

# 3.3 Monitoring

It will be of decisive importance for the operators of the software prototype to be able to capture reliable data on user behavior of the end-users. Because of the focus on end-user directed features, no requirements have been specified for the monitoring by the practice partners. That is why a few exemplary views of data have been implemented that has already been collected by the software prototype.

#### Monitoring



#### STATISTICS





 76
 85
 92
 83
 96
 88
 100
 83

 30.
 31.
 01.
 02.
 03.
 04.
 05.
 06.

USER ACTIONS PER DAY (PAST WEEK)





CREATE ACTIONS PER DAY (PAST WEEK)



#### Figure 123: Monitoring

The operators of the online freight exchange can survey the following information:

- new advertisements,
- interactions within the online freight exchange,
- new companies and

new users.

This data is being edited and displayed in graphics.

The number of newly submitted advertisements per day is being captured for each day and displayed in a graphic. When the administrator moves the mouse over the graph, he sees the exact values for each day.



Figure 124: New advertisements per day

Moreover, the activity of the users is being recorded in the system of the online freight exchange. For example, it can be summarized in pie charts according to the distribution of the activity on the different software modules.

#### STATISTICS



Here you can the activity inside the spot exchange system.

Figure 125: Activity within the online freight exchange

Similar to the graphic concerning new advertisements per day depicted in Figure 124, newly registered companies and users are also being displayed exactly to the day.



Figure 126: New companies and users per day

All shown graphics are being generated dynamically out of the existing statistical data of the software prototype. It is conceivable to implement additional and narrower defined diagrams like, e.g. the cumulative development of newly registered companies in a specific country for reviewing the effectiveness of specifically applied marketing operations.

# 3.4 Companies

All companies registered with the system of the online freight exchange can be listed by means of the navigation point "companies".

## Companies

1 - 10	A - Z Newest first		
СОМРА	ANIES		
Here y	ou can see all companies in the system.		
ID	NAME	PHONE	EMAIL
1	Freight Exchange Service Provider		
3	Polytrans AG		
34	Trans_Uni_Ceyhan		
85	Uni Essen		
36	Trans_Uni_Tarek		
37	PTV		
38	Bargelink GmbH	02801 98 47 30	goetze@bargelink.com
39	Trans_uni_Youssef		
10	RheinMain		
41	uni		
12	Uni-Cargo		
43	Testfirma	0210/12345	testfirma@firma.de
44	Cargo-Trans		
45	SuperTrans		
50	Demontage Sprenkler AG	+49 (0) 234 569986-0	demontage@example.org
51	Transpetrol TEST		
52	Nadine Fücker		

#### Figure 127: Overview of all companies

The operators have the possibility to sort the list by ID or name in ascending order and by registration point in descending order as well as to browse the list by use of a full text search.

# Company

+ Bac	k 🖌 Edit 👁 View public profil	8		
USER HE	EADER			<b>0</b> 1/5
Here yo	u can see all users in this company.		COMPANY IN	IFORMATION Stew profile
ID	LOGIN	EMAIL	Demontage	Sprenkler AG 🦨 Edit info
246	demo_user_admin	m.sprenkler@example.org	Address	Wallstr. 56-58
247	demo_user02	b.sprenkler@example.org	ZIP	44567
248	demo_user03	p.krause@example.org	City	Bochum
249	demo_user04	m.kowalla@example.org	Country	Deutschland
250	demo_user05	a.baumann@example.org	Phone	+49 (0) 234 569986-0
251	demo_user06	b.baumann@example.org	Fax	+49 (0) 234 569986-55
252	demo user07	j.etterich@example.org	E-Mail	demontage@example.org
253	demo_user08	m.mueller@example.org	Web	http://example.org
254	demo_user09	c.ampel@example.org		
255	demo_user10	k.fischer@example.org		

#### Figure 128: View of a company

In the detail view of an individual company, the contact information of the company as wells as its registered user accounts are displayed for the operators.

# Edit company

Name*	Demontage Sprenkler AG		
Company categories:	<ul> <li>Railway undertakings</li> <li>Forwarding agents</li> <li>Operators of combined cargo</li> <li>Loading agents</li> </ul>		
Postal information			
Address	Wallstr. 56-58		
a a			
ZIP	44567		
City	Bochum		
Country	Deutschland		

## Figure 129: Editing a company

All registered companies can be edited by administrators.

# 3.5 Users

All users registered with the system of the online freight exchange can be listed by use of the navigation point "company".

## All Users

1 - 1	00 A - Z Newest first		
	SERS		
Here y	ou see all users.		
ID	LOGIN	NAME	EMAIL
1	admin	Max Power	rene.foehring@googlemail.com
246	demo_user_admin	Martin Sprenkler	m.sprenkler@example.org
247	demo_user02	Bettina Sprenkler	b.sprenkler@example.org
248	demo_user03	Peter Krause	p.krause@example.org
249	demo_user04	Martin Kowalla	m.kowalla@example.org
250	demo_user05	Anette Baumann	a.baumann@example.org
251	demo_user06	Bernhard Baumann	b.baumann@example.org
252	demo_user07	Jan Etterich	j.etterich@example.org
253	demo_user08	Marius Müller	m.mueller@example.org
254	demo_user09	Caroline Ampel	c.ampel@example.org
255	demo_user10	Kerstin Fischer	k.fischer@example.org

Figure 130: Overview of all users

The operators have the possibility to sort the list by ID or name in ascending order and by registration point in descending order as well as to browse through the list by means of the full text search.

## User

← Back 🖋 Edit 🗇 View public profile		
ACTIONS		View profile
23 Sep 16:36 Martin Sprenkler updated a User: Martin Sprenkler	Martin Sprenkler of Edit info	•
26 Sep 11:59 Martin Sprenkler updated a User: Martin Kowalla	Phone         +49 (0) 234 569986-1           Fax         +49 (0) 234 569986-55	
11 Oct 10:06 Martin Sprenkler updated a User: Bettina Sprenkler	E-Mail m.sprenkler@example.or Web http://example.org/team/n	rg n.sprenkler
18 Oct 06:36 Martin Sprenkler created a Transport request: deleted object		
18 Oct 06:43 Martin Sprenkler created a Company: Transpetrol TEST	COMPANY INFORMATION	View profile
IB Oct 06:43 Martin Sprenkler created a Person: Klaus Becker	Address Wallstr. 56-58 ZIP 44567	
18 Oct 06:43 Martin Sprenkler created a User: Klaus Becker	City Bochum Country Deutschland	
O1 Nov 08:55 Martin Sprenkler updated a User: Peter Krause	Phone         +49 (0) 234 569986-0           Fax         +49 (0) 234 569986-5	) i5
O1 Nov 10:07 Martin Sprenkler updated a User: Bettina Sprenkler	E-Mail demontage@exampl Web http://example.org	le.org

Figure 131: View of a user

In the detail view of a user the operators see the activities of the user, his contact information and the contact information of his company.

# Edit User

Edit Person	
Login credentials	
Username	demo_user_admin Choose a username to log in to the service
E-Mail	m.sprenkler@example.org Enter your e-mail address here
Change password (optional)	
Password	
	Choose your password carefully
Password (again)	
	Please repeat your password
Unternehmen	Demontage Sprenkler AG
User Roles	S Executive
	✓ Regular employee
	Figure 122. Editing a usan

#### Figure 132: Editing a user

Just like company profiles, the user can also be edited by administrators. Here, the core data and the contact data can be edited separately just like in the end-user surface.

# 3.6 Stations

All stations registered in the system of the online freight exchange can be listed by use of the navigation point "company".

The stations serve as a foundation for the selection box "station" situated in the input masks for creating and editing advertisements for transport offers and transport requests. In these input masks only those stations can be chosen that have been fed to the system by the operators.

Adı	ministration 🔤	ans: P	
		Case sensitive Whole words	
II Sta	ations		
1 - 100	A - Z Newest first		
LL STATIO	NS		
ere y <mark>o</mark> u se	ee all the stations that can be us	ed as an adress template.	
D	NUMERIC	NAME	
81	8000001	Aachen Hbf	Edit
82	8000002	Aalen	Edit
83	8000003	Furth i Wald(Gr)	Edit
84	8000004	Altenbeken	Edit
85	8000007	Alzey	Edit
86	8000008	Kehl(Gr)	Edit
87	8000009	Ansbach	Edit
88	8000010	Aschaffenburg Hbf	Edit
89	8000011	Ascheberg(Holst)	Edit

### Figure 133: Overview of all stations

The operators have the possibility to sort the list by ID or name in ascending order and by registration point in descending order as well as to browse the list by use of a full text search.

Pag	е	92	

Administration	Stations: Essen		P
	Car	ise sensitive 📋 Whole	words
All Stations			
1-100 A - Z Newest first			
ALL STATIONS			

Here you see all the stations that can be used as an adress template.

ID	NUMERIC	NAME	
371	8000098	Essen Hbf	Edit
372	8000099	Essen-Steele	Edit
586	8000330	Schwäbisch Hall-Hessental	Edit
1004	8000962	Biessenhofen	Edit
1573	8001896	Essen Stadtwald	Edit
1574	8001897	Essen Süd	Edit
1575	8001898	Essen West	Edit
1576	8001899	Essen(Oldb)	Edit
1577	8001900	Essen-Altenessen	Edit
1578	8001901	Essen-Bergeborbeck	Edit

#### Figure 134: Full text search in stations

Just as with advertisements, the full text search on the administration interface provides the possibility to browse individual views for individual words. Also analogously to the normal end-user interface, the options "use of capital and small initial letters" as well as "whole word" are provided to further filter the resulting search results.

## Edit station

Name*	Aachen Hbf	
Straße	Bahnhofplatz 2a	
(fortgesetzt)		
PLZ	52064	
Stadt	Aachen	
Land	Germany	*

- 62		100	- Alba	100.0		100
ಾ	et.	ve.	1211	Icti		ea
-	-	· · ·	-		- 23	

Figure 135: Editing a station

All registered stations can be edited by the administrators.

# 4 Conclusion

As has been shown, the developed software prototype is a fully operative software. Through its modular way of programming and its technical infrastructure it provides a solid fundament for further developments and can serve as an example to the impending professional reimplementation in many areas. Above all, the fast and gradual trial of individual features makes a specific evaluation of these features before their elaborated reimplementation in a subsequent online freight exchange possible.

Nevertheless, the software prototype at hand has been conceptualized under other aspects than demanded by professional business software. The development of the software prototype served, like other feasibility studies, predominantly the initiation of a dialogue between practice partners of the project "CODE24". During the development, higher priority has been given to the modularity, the easy adaptability and the expandability than to reflections on security, maintenance and speed of execution. Therefore, the software prototype at hand cannot meet the strict criteria of professional business software. It is one of the next goals of the sub-project "Online freight exchange" in the context of the project "CODE24" to realize such a professional business software through a reimplementation of the software prototype on the part of the practice partners of the sub-project.

If interested in the upcoming stages of the further development of the online freight exchange for the rail freight service and in the participation thereon, especially potential users can address themselves to the following contact persons of the involved CODE24-project partners Regionalverband FrankfurtReinMain and TransCare:

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